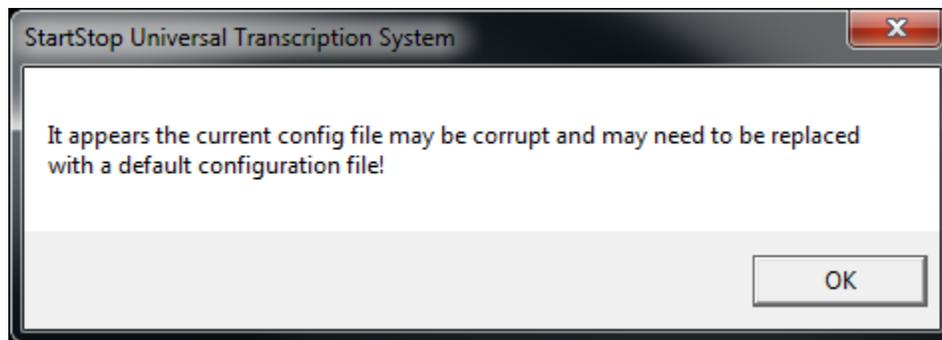




HTH Engineering, Inc.
Tel: (866) 254-0714 Fax: (810) 821-6940
Web: <http://www.startstop.com>

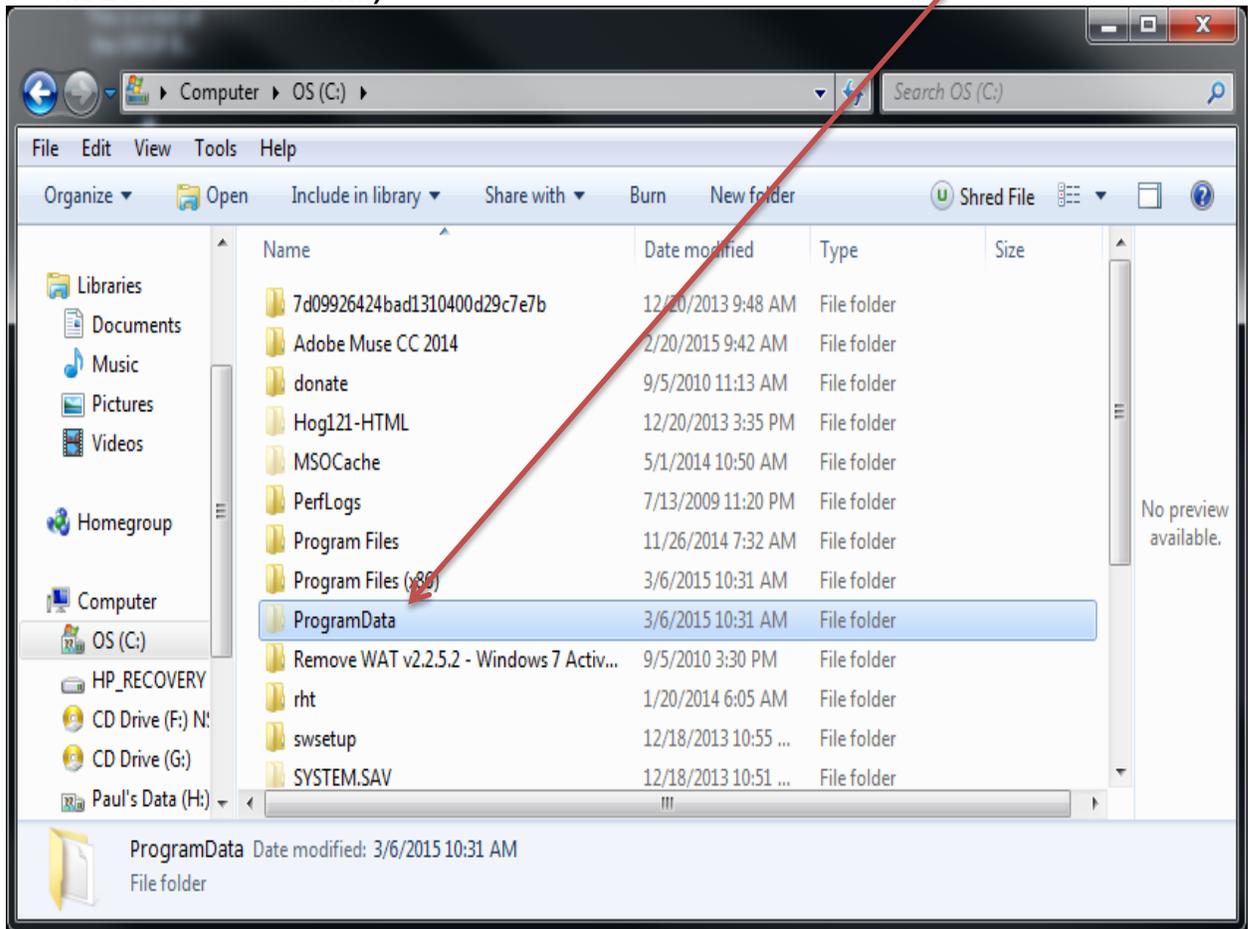
Corrupt Configuration Error



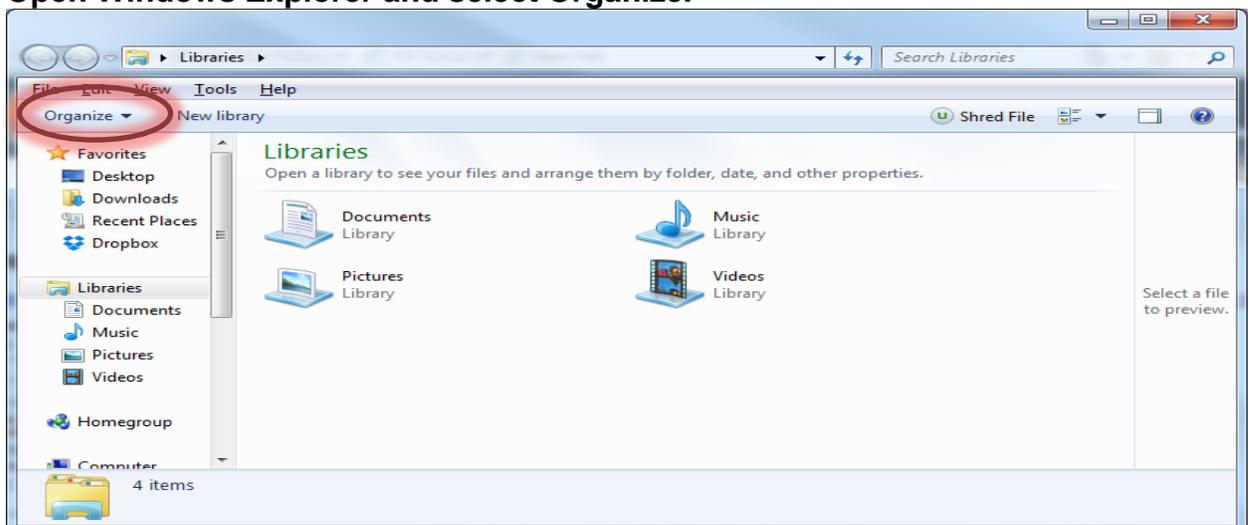
This error can appear for a few different reasons relating to the Configuration file located on your Local Hard Drive. Rarely, this may indicate another existing issue which requires customers to call Technical Support.

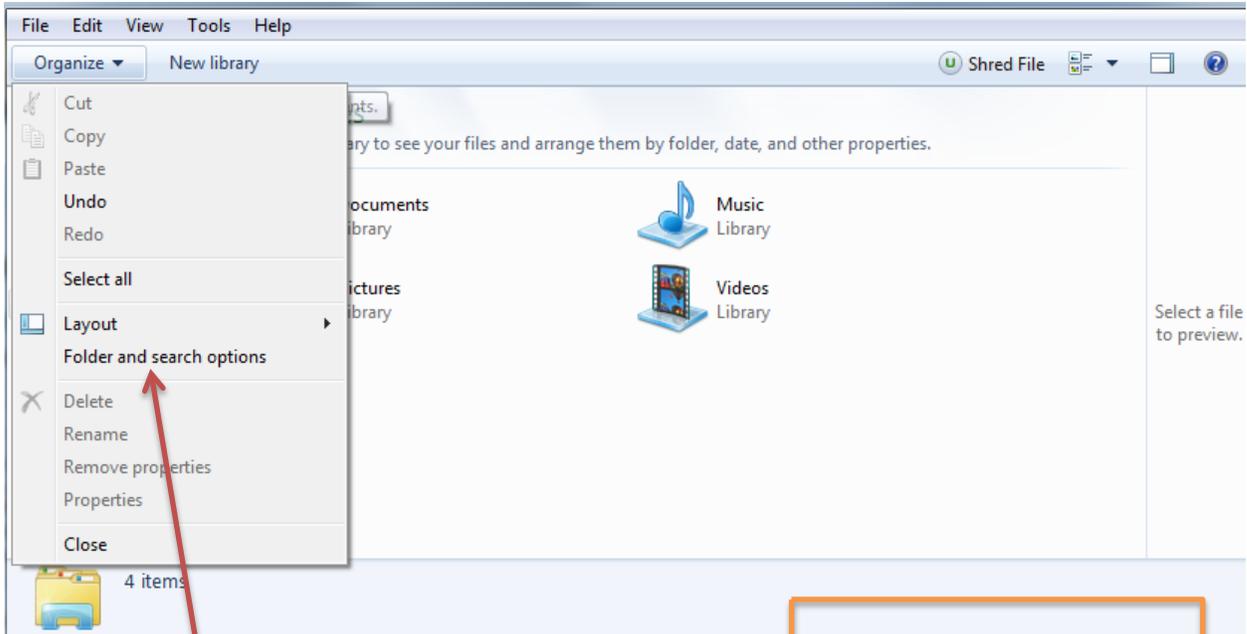
Follow the steps below to resolve this issue temporarily, but we recommend you call Technical Support.

1. The Configuration file is located inside a Hidden Folder called: PROGRAM DATA. (To UN-HIDE folders see below...)

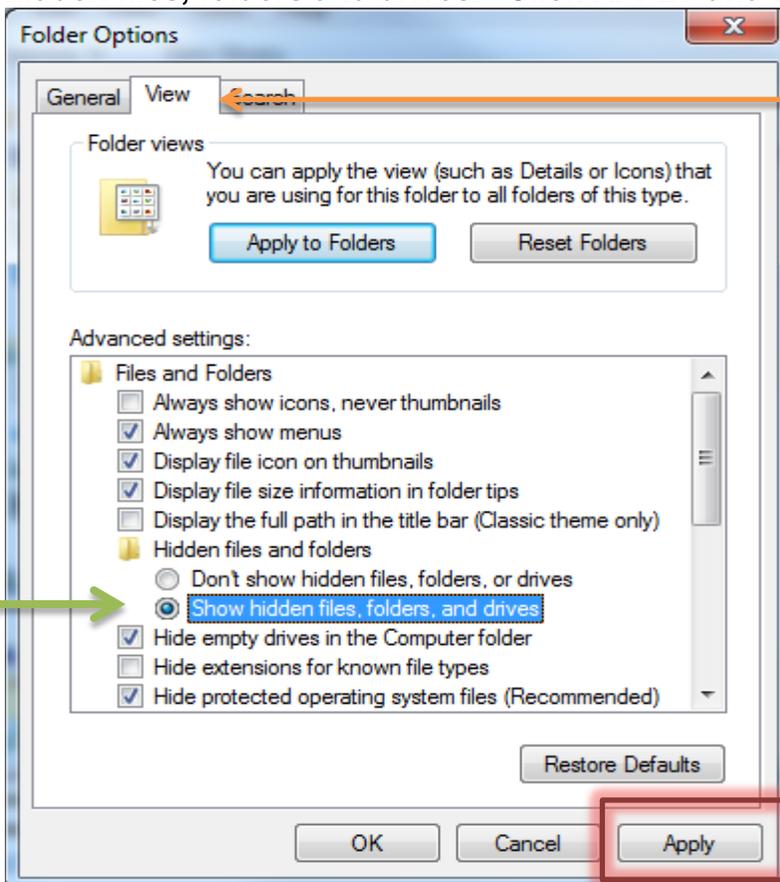


To reveal Hidden Folders:
Open Windows Explorer and select Organize.



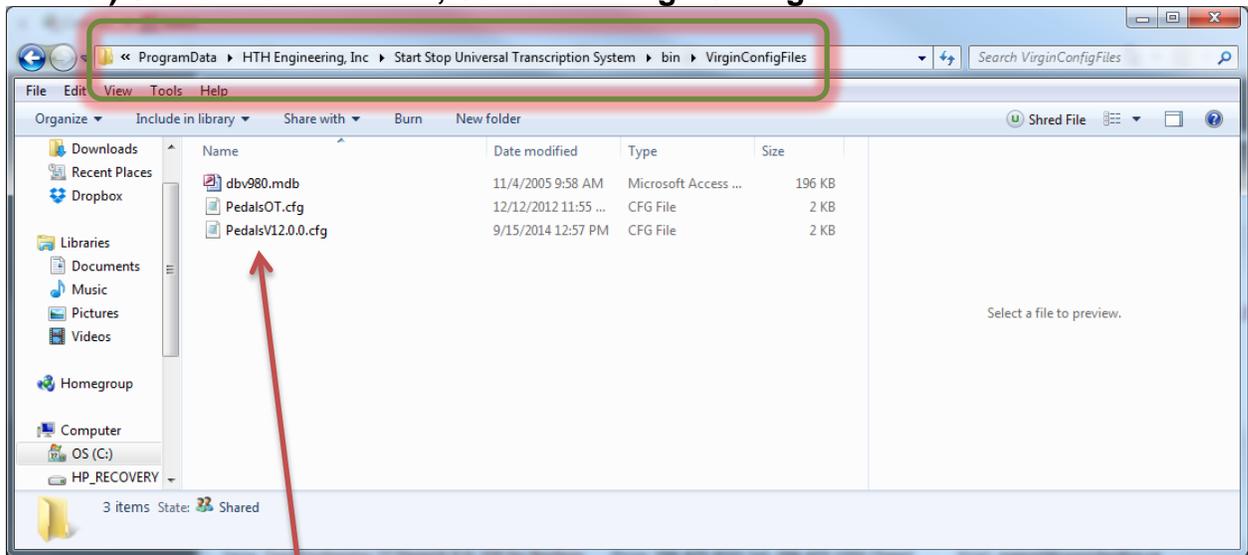


Select Folder and Search Options, then click on VIEW tab. Select “Show hidden files, folders and drives.” Click APPLY and then OK.

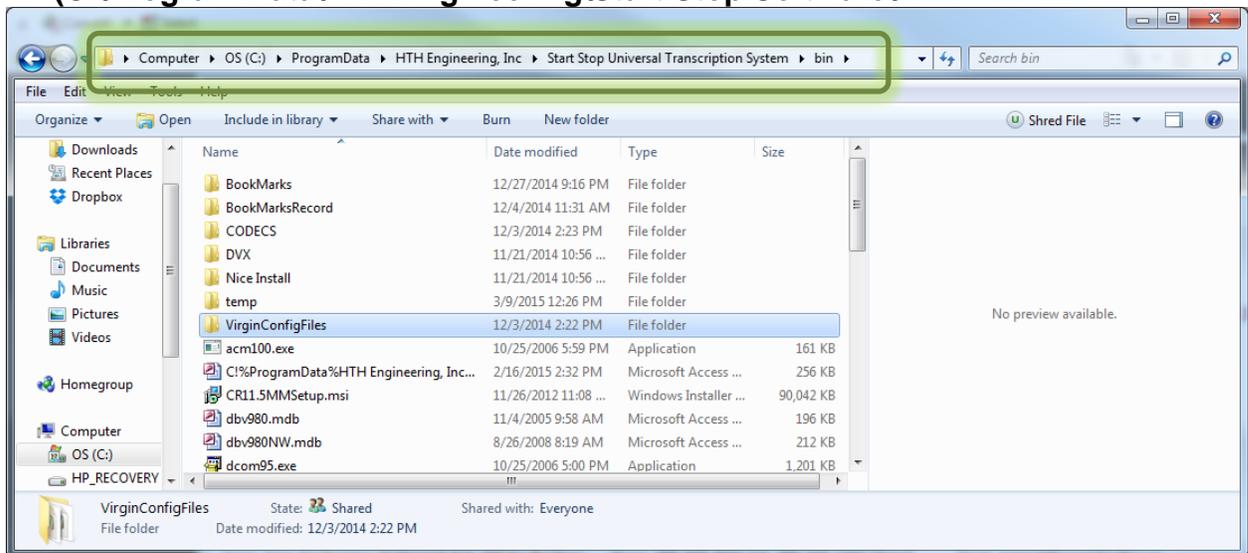


You should now be able to view the Program Data folder.

2. Select the HTH Engineering Folder; Select the Start Stop software folder that this issue is related to. (i.e. Start Stop Universal, Start Stop OmniVersal etc.) Select the Bin folder; Select the VirginConfigFiles folder.



3. Copy the Pedalsxxx.cfg file (if there are two of them, copy both).
4. Paste these files into the BIN folder: (Window previous to the Virgin Config files window)
(C:\Program Data\HTH Engineering\Start Stop Software\Bin.



5. Restart the Start Stop software. It should ask you to reset the Pedal configuration.
6. As stated earlier, this walk-through may resolve this issue but we recommend you call Technical Support to verify this (866-254-0714)

Copyright 2015 © HTH Engineering, Inc. All Rights Reserved
HTH Engineering, Inc. HTH Inc.
Tel: (866) 254-0714 Fax: (810) 821-6940
Web: <http://www.startstop.com>