# Document with ease, comply with ICD-10 and speed billing.

Empower physicians to optimize notes while using Dragon Medical for complete, accurate documentation—all securely in the cloud



Nuance Healthcare Cloud

Dragon Medical Advisor leverages more than 20 years of Clinical Documentation Improvement (CDI) experience.

## Challenge

Increasing pressures surrounding physician documentation is impacting satisfaction. Documenting for a broader set of care teams, insurance companies, and to comply with industry regulations also results in physicians spending less time with patients and impacts the quality of care they can deliver.

ICD-10 means physicians have 68,000 diagnosis and 72,000 procedure codes to choose from when documenting patient encounters—a 678% increase in codes. Yet, too much documentation leads to "note bloat" and reams of copied or templated documentation that people can't absorb; too little leads to many post-discharge queries by the coding team who need to get the right codes for billing.

# Solution

Dragon Medical Advisor is a next generation Computer-Assisted Physician Documentation (CAPD) solution that automatically provides real-time quality feedback to physicians while they are documenting patient encounters. This assistance improves the completeness of clinical notes, and helps provider organizations meet ICD-10 requirements, obtain more value from their Dragon Medical investment, improve reimbursement and support better patient care.

#### Better notes, better accuracy The virtual ICD-10 advisor analyzes the patient note and indicates where

the patient note and indicates where additional specificity can provide clarity to the documentation to ensure accuracy and completeness. As the physician becomes more familiar with ICD-10 requirements, Dragon Medical Advisor fades into the background.

# Key benefits

- Enhances Dragon Medical for all EHRs
- Increases Case Mix Index
- Helps physicians comply with ICD-10 as part of their existing documentation workflow
- Produces more accurate, appropriate documentation
- Reduces post-discharge and out-of-context queries
- Intuitive design streamlines physician workflow
- No physician set up required
- Accelerates billing for physicians and hospitals

# **Key features**

- Auto-suggests ICD-10 specificity diagnoses and procedures
- Displays components that are missing specificity and suggests options for improved documentation
- Scans the dictated/typed text at the time of dictation and offers immediate responses
- Only advises when needed
- Supports inpatient and outpatient, impacting key metrics such as CMI, DNFB, and contracts that involve HCCs
- Cloud-based deployment, no hardware, software or setup



# How it works



Dragon Medical Advisor analyzes the documented diagnoses and procedures automatically and displays the components that are missing specificity as well documentation options.

# Learn as you go

Dragon Medical Advisor helps physicians learn ICD-10, and produce more accurate, appropriate documentation. This reduces post-discharge and out-ofcontext queries.

# No disruption to workflow, works with all EHRs

As physicians dictate the patient notes, Dragon Medical Advisor uncovers opportunities for improving the documentation. It's automated, and immediate, and appears only when you need it. Even if a physician uses different EHRs in different environments, Dragon Medical Advisor is available to provide guidance.

It offers immediate positive outcomes as soon as you enable it. Your advisor focuses on the diagnoses that hold up physician and hospital billing most often, as well as those that are used in the latest risk-adjustment models for ACOs and Value-Based Purchasing.

# Industry-leading CDI technology

Dragon Medical Advisor leverages Clinical Language Understanding, Nuance's industry-leading natural language processing solution. CLU<sup>™</sup> uses the proprietary LinkBase<sup>®</sup> ontology, the broadest and deepest in the market. With Dragon Medical Advisor, your organization gets fewer post-discharge (coder) or outof-context (CDS) queries, which means faster billing for physicians and the hospital.

If your organization is already using Dragon Medical today, a simple activation enables Dragon Medical Advisor—all without the need for added hardware, software, or setup and configuration.

To learn more about how Nuance can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please call 877-805-5902 or visit www.nuance.com/healthcare.

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877-805-5902

# About Nuance Communications, Inc.

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