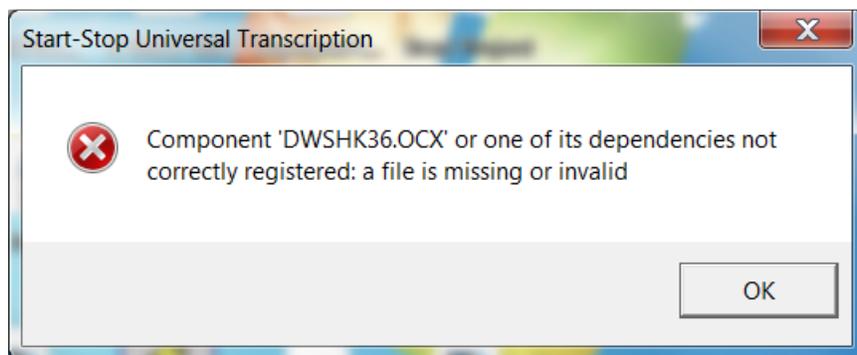


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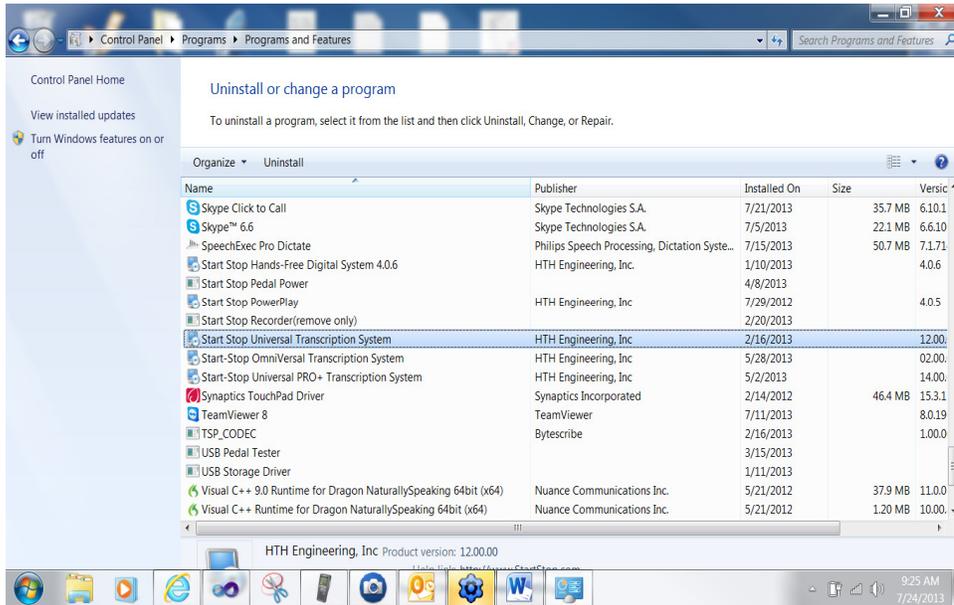
How to resolve the 'DWSHK36.OCX' error



1. **Uninstall the Start Stop Software. Click Start Button (Windows 8 put your mouse pointer in right corner, click on 'Settings,' click on 'Control Panel') and select Settings (Windows XP) or Control Panel (Windows Vista/7). Select 'Add/Remove Programs' (Windows XP) or Program Files – Uninstall Programs. Select all Start Stop software and uninstall.**

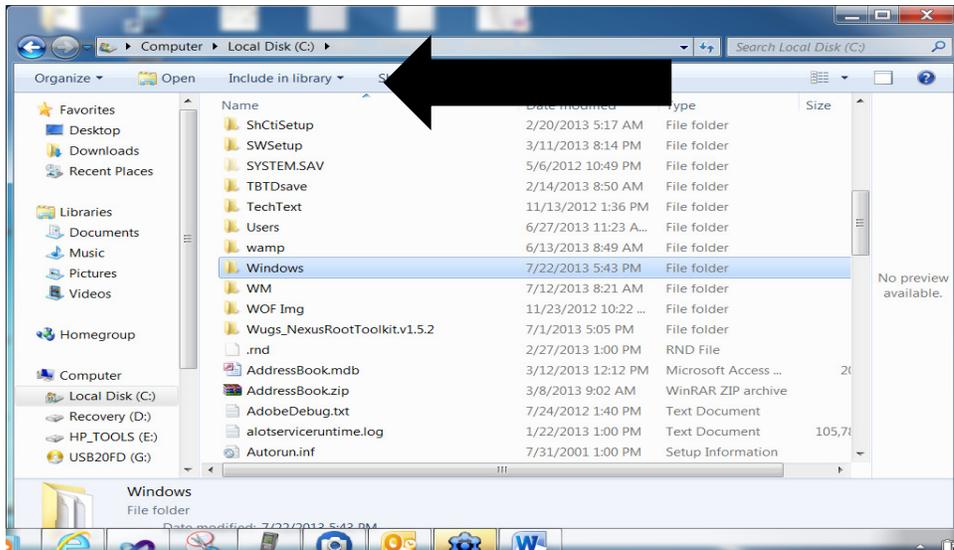


Figure 1 - Uninstall Stop Start Software / Windows Vista/7 example.



2. Go to Local Hard Drive by selecting 'START' → Local Disk (example C:) click on 'Windows' folder.

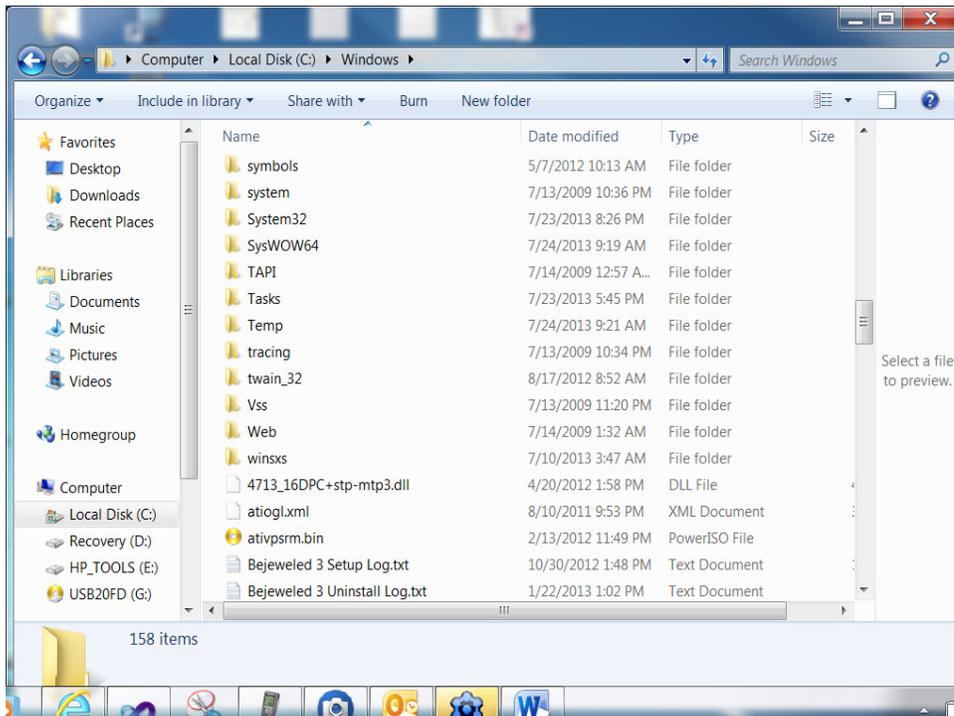
Figure 2 - Open Windows Folder



3. Click on System32 (for 32 bit) or SysWow64 (for 64 bit).
Look for both folders; if you only have a System 32 folder then you have a 32 bit system.

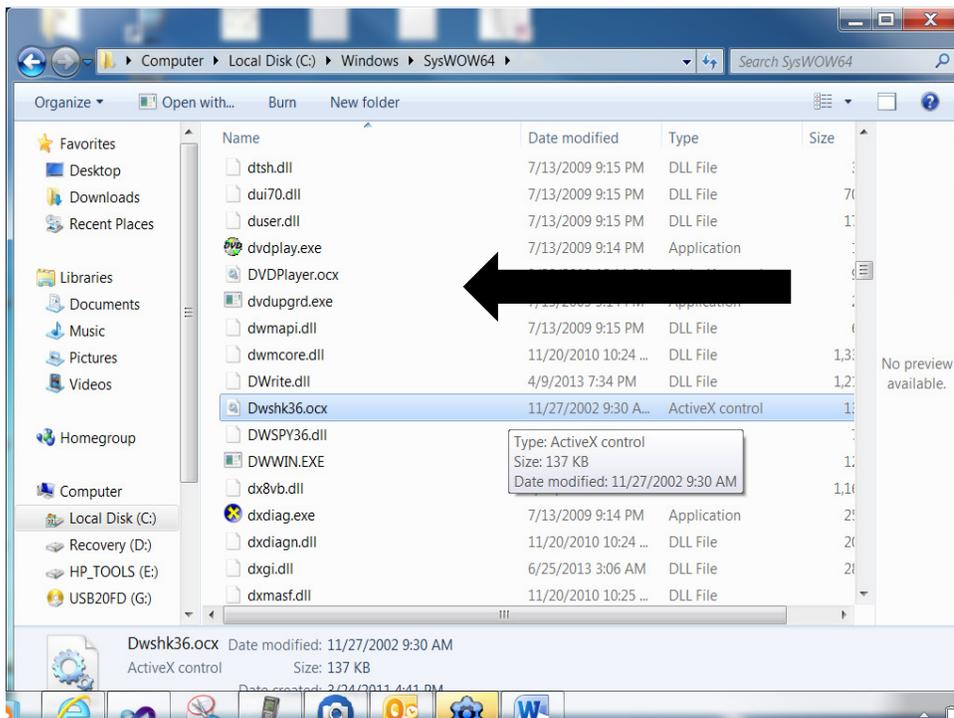


Figure 3 - select System32 or SysWow64



4. Search and Delete the DSWHK36.OCX file.

Figure 4 - Delete DSWHK36.OCX



- 5. Restart your computer**
- 6. Reinstall the Start Stop Software.**

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