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Fix for Technical Issues for Avast Anti-Virus Users

Figure 1 - Click Start --> Programs...

1. Open Avast User Interface:



OR

Figure 2 - Click on Arrow (Bottom Left) Right Click Avast Icon...



2. Click on **Security** and then on the left click on **Antivirus**.

ENANCE MARKET RECOMMEND	SUPPORT	Account Setting
Q Scan	() Software Updater	Rowser Cleanup
Unavailable in Free	((Q)) Secure VPN	Upgrade
	NANCE MARKET RECOMMEND R Scan Unavailable in Free Firewall	NANCE MARKET PECOMMEND SUPPORT

3. On left, click on File System Shield, then click on Settings button in upper right.



4. On left side of window that opens click on Exclusions and then you need to click into the blank field at bottom.



5. Click the **Browse** button.

Settir	ngs
Basic	Global Exclusions
Updates	Type Paths and I Irls to be excluded from scanning and from all shield protection
Cloud Services	Type Pauls and ons to be excluded from scanning and from an sineld protection.
Popups	File paths Urls
Virus Chest	
Virus Alerts	(enter file path)
Global Exclusions	
Password	
Browser Integration	
WebRep & Antiphishing	
SiteCorrect	
Silent/Gaming Mode	
Status Bar	
Language	
Sounds	
Account	
Community	
Maintenance	
Software Updater	
Troubleshooting	
	Add
	COK Cancel ?

6. Click on C: then Windows and then System32 (SysWOW64 for 64bit users) and make sure the box is checked next to System32 (SysWOW64).

Select the areas	×)
System 32 SysWOW64 ⊕…♡ 0409 ⊕…♡ 1033 ⊕…♡ AdvancedInstallers ⊕…♡ bg-BG ⊕…♡ bg-BG ⊕…♡ catroot ⊕…♡ catroot2 ⊕…♡ com	-
Selected paths: "C:\Windows\SysWOW64" OK	Cancel

- 7. Click **OK** then click **Add**. You can then close that window
- 8. Click on **Maintenance** then click **Virus Chest** on left.

	1	Virus Chest		
Update	/ ×	The avast! virus chest work the virus chest, you are isol	s as a container for suspicious a ating the file from the rest of the	nd infected files. By moving a system so that it can't do an
Registration Scan Logs	Name	Origina	llocation	Last changed
Virus Chust				
Remote Assistance				

- 9. Right click on the OCX file and choose Restore SdCvtX.ocx
- 10. Choose overwrite if prompted.
- 11. Open your Start Stop software.