

HTH Engineering, Inc. Tel: (866) 254-0714 Fax: (810) 821-6940 Web: <u>http://www.startstop.com</u>

## **TECHNICAL BULLETIN: HTH Engineering, Inc.**

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## **Downloading from Google Chrome – Malware Issue**

Depending on the settings of your Google Chrome Browser, when downloading software from our Secure Website it may identify the download as Malware. This occurs when Chrome doesn't recognize the source of the download.

How to "Recover malicious files" after download completes.

a. When download completes, you may see the following at the bottom of your Google Chrome Browser:



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Figur	e 3- Recover Malicious File	
	- c. Click on "Recover Malicious File"	
	Recover malware? ×	
	This file will harm your computer.	
	Even if you have downloaded files from this website before, the website might have been hacked. Instead of recovering this file, you can retry the download later.	
	Hut me plenty Be safe	
Figur	e 4 - Recover Download	
	(Buttons and wording may be different.)	
	<ul> <li>d. Click on "Hurt Me Plenty" or it may say "Recover File" etc.</li> </ul>	
	e. Your download is restored.	

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