

Installation Guide

Helium R2

Helium R2 Installation and
Configuration Guide

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Content

- 1 Environment..... 3**
- 2 Installation..... 4**
- 3 Update..... 5**
- 4 Permissions 6**
 - 4.1 Accessibility 6
 - 4.2 Microphone 8
 - 4.3 System Events..... 8

1 Environment

This chapter describes the environment supported by Voicepoint Helium (hereafter referred as Helium).

System

Helium is only supported on macOS, although it can be used in the following environments:

- Apple MacBook (Air/Pro), iMac, Mac Pro, Mac Mini with Intel processors
- Apple MacBook (Air/Pro), iMac, Mac Pro, Mac Mini with M1 processors
- Apple MacBook (Air/Pro), iMac, Mac Pro, Mac Mini with M2 processors
- Apple MacBook (Air/Pro), iMac, Mac Pro, Mac Mini with M3 processors
- macOS Monterey (v12) operating system
- macOS Ventura (v13) operating system
- macOS Sonoma (v14) operating system

Languages

Helium is available in the following languages:

- English
- French
- German
- Italian

The language is supported by default by the operating system (at system or application level) and can be changed in the settings if necessary.

Devices

The following dictation devices are supported by Helium:

- Nuance PowerMic 4
- Olympus RecMic RM-4010P
- Philips SpeechMike Pro Premium 3700
- Philips SpeechMike Premium Air 4000

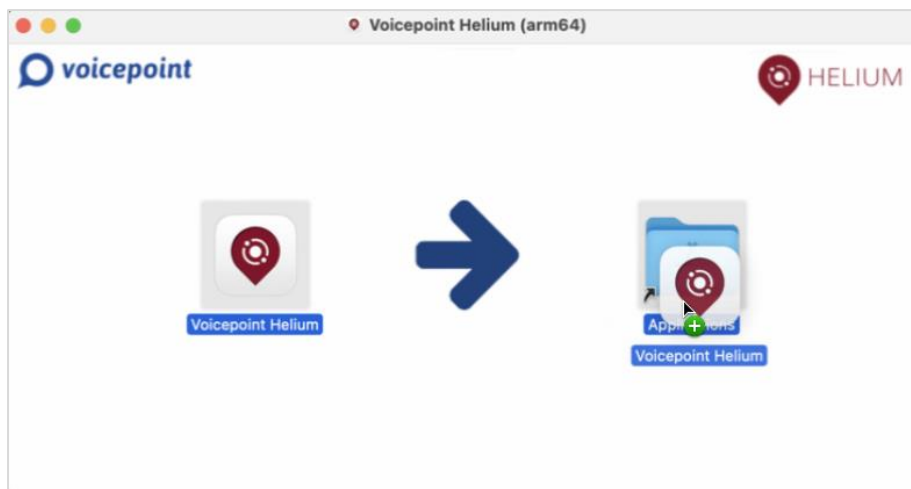
Other dictation devices can be used for recording, but not for key configuration and control.

2 Installation

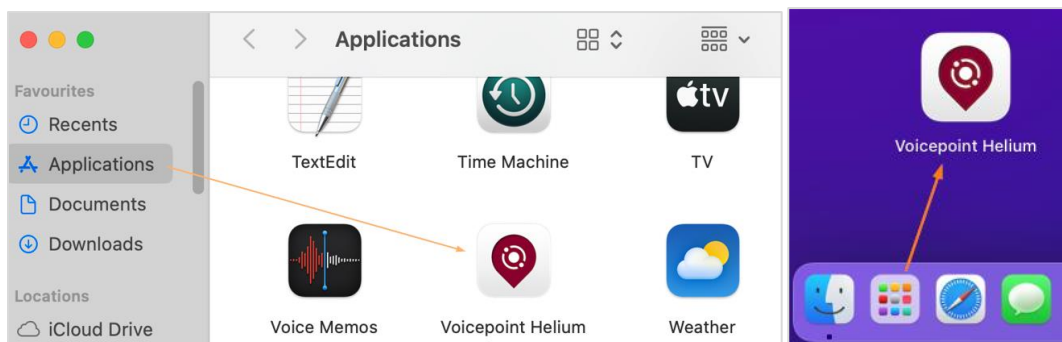
This chapter describes the installation of Helium. For the installation, the installation file corresponding to the processor is required.

Processor type	Installationsdatei
Processor Intel (x64)	VoicepointHelium_Intel_2.23.24902.0.dmg
Processor Apple Silicon (arm64)	VoicepointHelium_AppleSilicon_2.23.24902.0.dmg

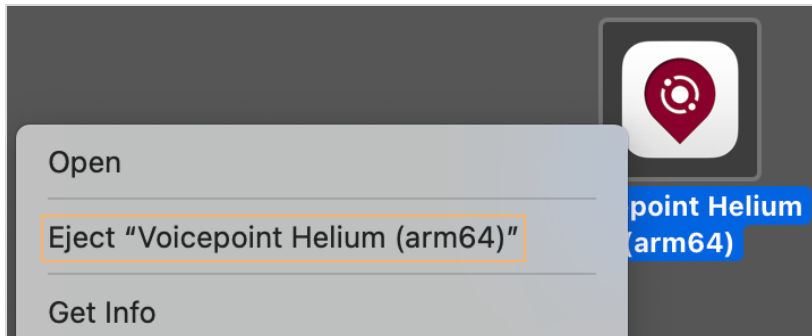
1. Double-click on the installation file corresponding to the processor
2. In the open window, Drag & Drop “Voicepoint Helium” in “Applications”



3. Once installed, Helium appears in the Finder under “Applications” and automatically in the Launchpad for easy access



4. After installation, the desktop icon can be ejected



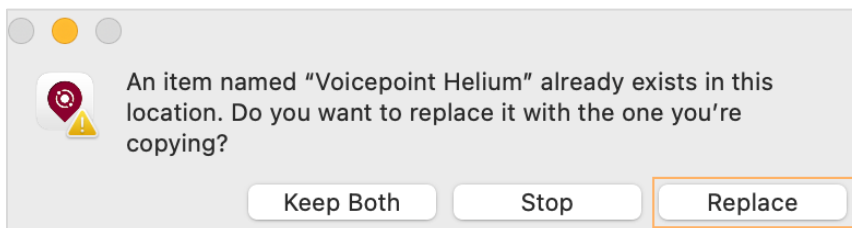
Note: the installation window will close automatically.

5. For using Helium, the permission "Accessibility" must be manually activated beforehand (see chapter "Permissions")

3 Update

When updating to the latest version of Helium, the installation program can be started and the installation carried out as described in chapter "Installation".

Important: For Helium to run correctly, the application files must be replaced:



If difficulties occur with the application after the update, it is recommended to clean up the Helium application files:

- Folder "Library\Preferences\Voicepoint\
Note: The user settings are saved in this folder, which means that after the clean-up, the settings (application, microphone etc.) must be set again within Helium. Settings related to speech recognition (vocabulary, formatting etc.) remain.
- Folder "Library\Application Support\Voicepoint"
- Folder "Library\Logs\Voicepoint"

4 Permissions

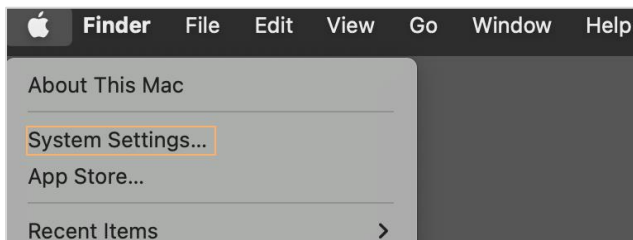
For using Helium, individual permissions are required that apply to the logged-in user. The permissions only need to be set after the first installation and they are applied during an update. Helium cannot be started without having the permissions described in this chapter.

4.1 Accessibility

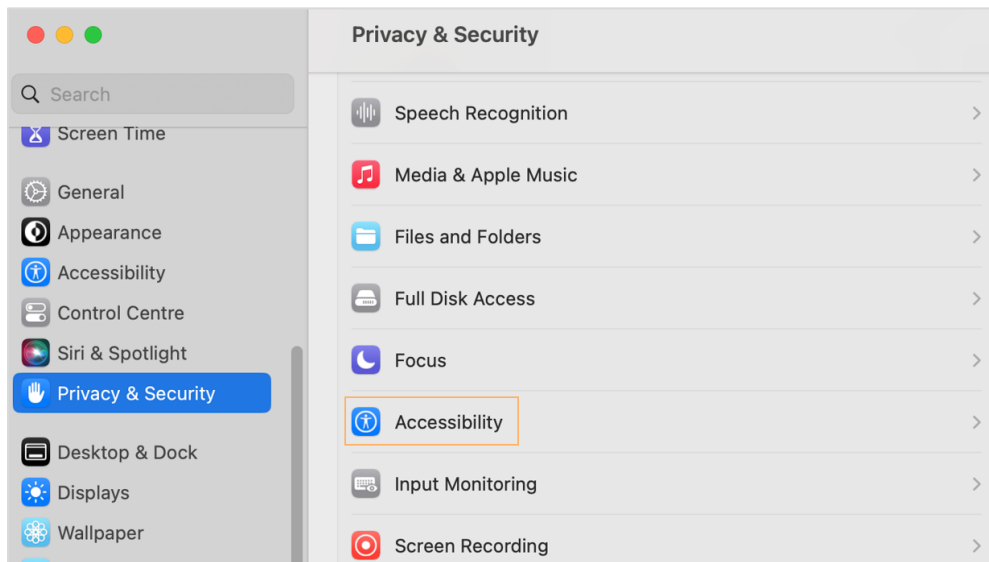
For direct dictation and text transfer functionality, Helium must be authorised to control other applications. For security reasons, this permission cannot be requested at start-up and must therefore be set manually. The permission can be set as described below.

Note: Depending on the macOS version, the graphics may differ.

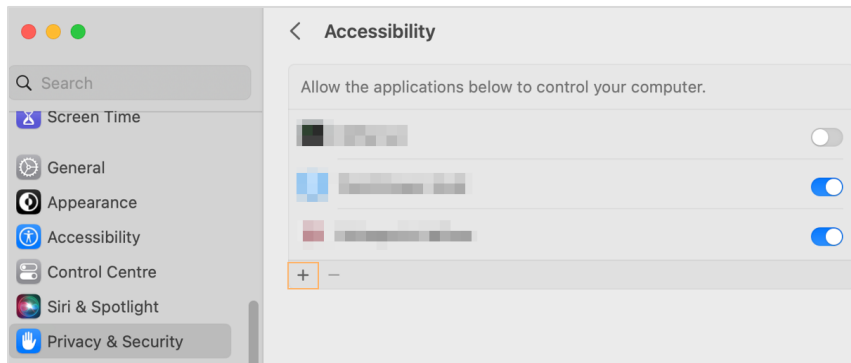
1. Click on the Apple logo at the top left and then choose “System Settings...”



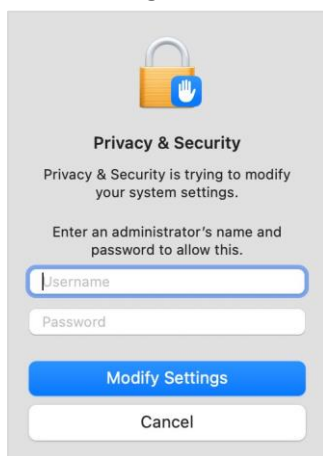
2. Click on “Privacy & Security” and then choose “Accessibility”



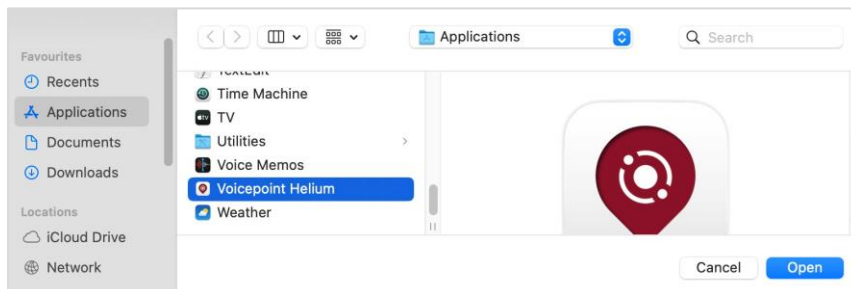
- Click on the “+” icon



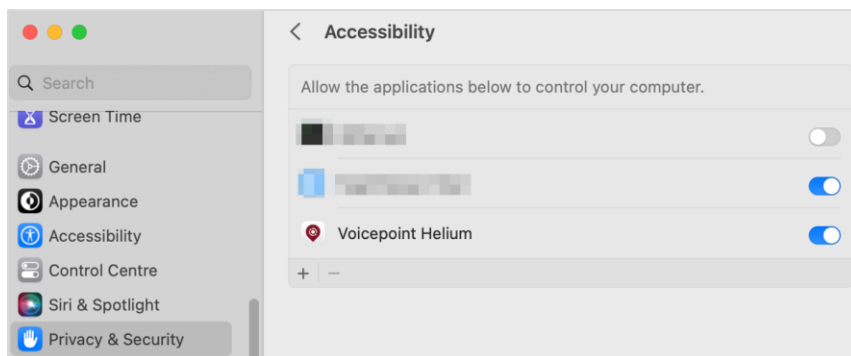
- Enter the login data of a user with administrator rights and click on “Modify Settings”



- Select “Voicepoint Helium” under "Applications" and choose “Open”



- Helium is now permitted to control the computer

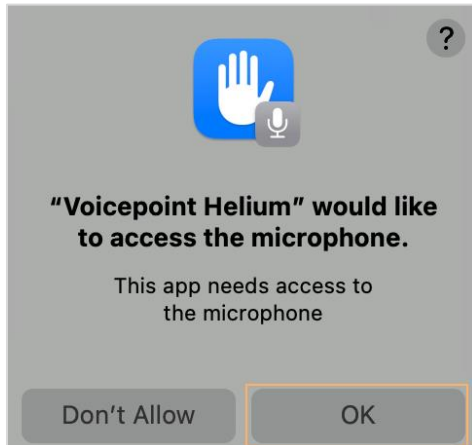


Note: The slider must be activated.

- The window “System Settings” can now be closed

4.2 Microphone

The permission for the microphone is requested during the first start of Helium and must be confirmed with "OK".



4.3 System Events

For the direct dictation and text transfer functionality, the permission "System Events" ("Automation") is required. This permission is requested only once when starting Helium and must be confirmed with "OK".

