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Unable to play MP4's in Start Stop OmniVersal
(To complete this tutorial, you may need to reveal hidden folders. Please see the walk-through at the end of this document to reveal these folders.)
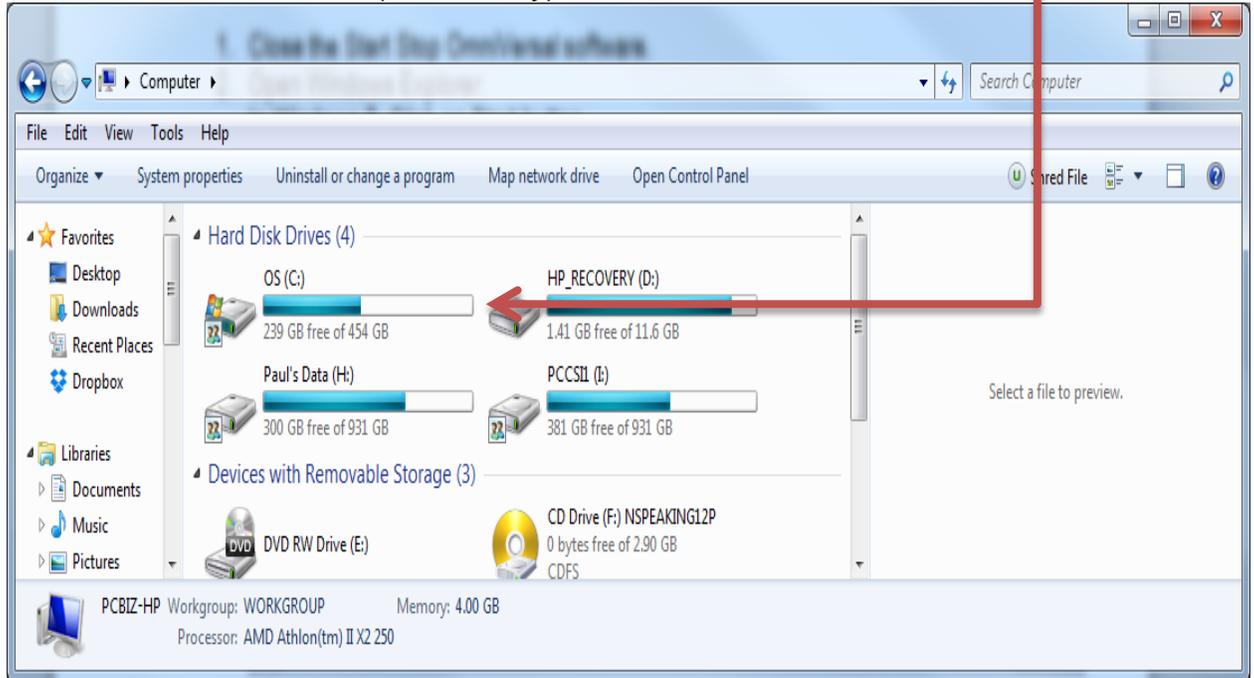
To resolve this issue, a special Codec will need to be installed.

1. Close the Start Stop OmniVersal software.

2. Open Windows Explorer:
   In Windows 7, Click on Start button
   In Windows 8, hold the CTRL key and tap the 'R' key. This will open the "RUN" window. Type: "Explorer" in the text box.
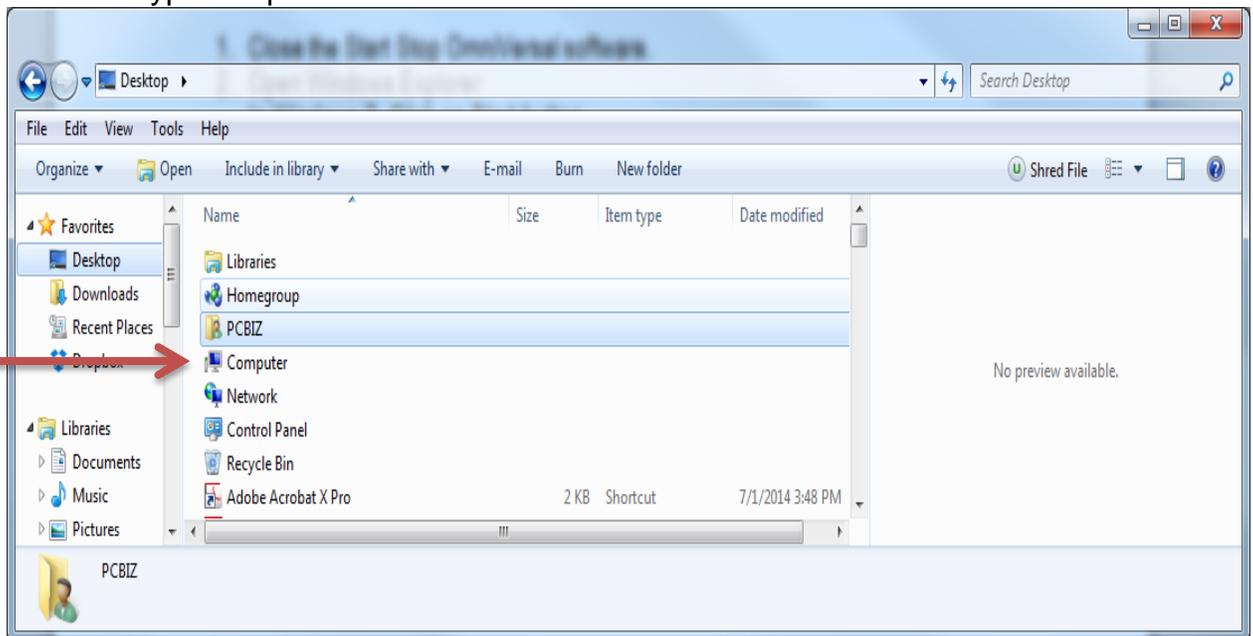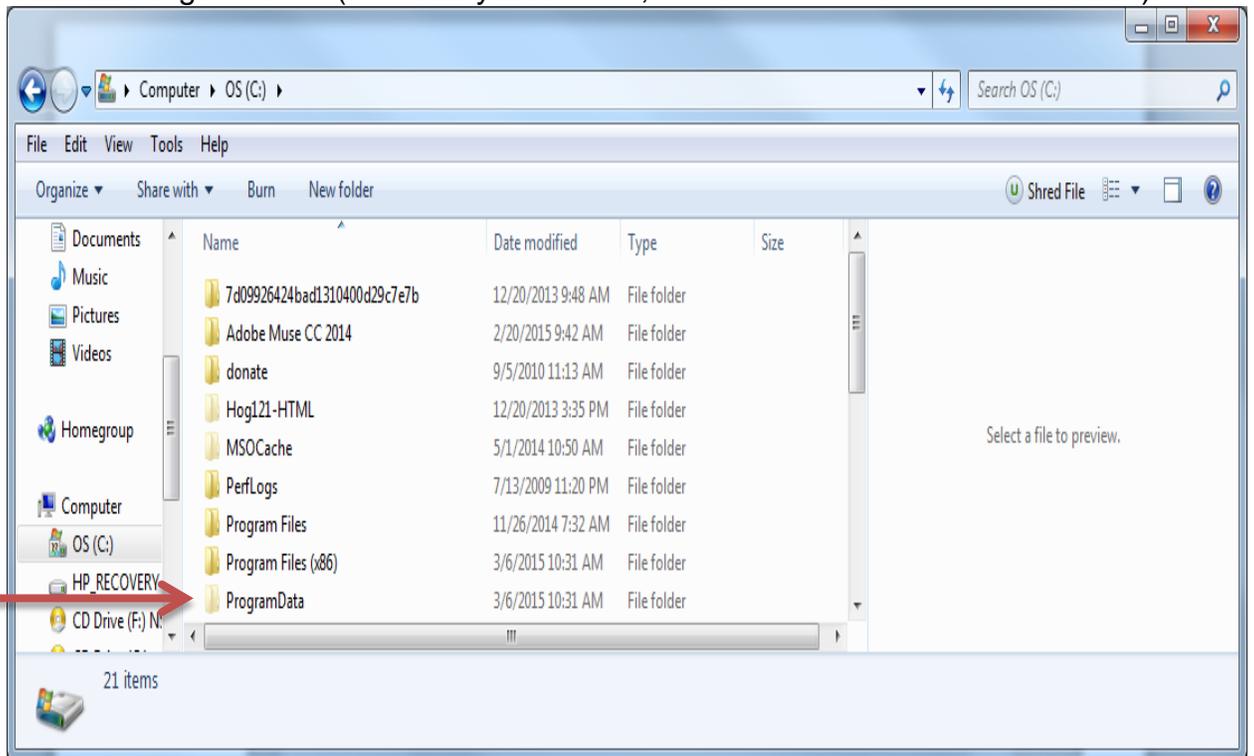
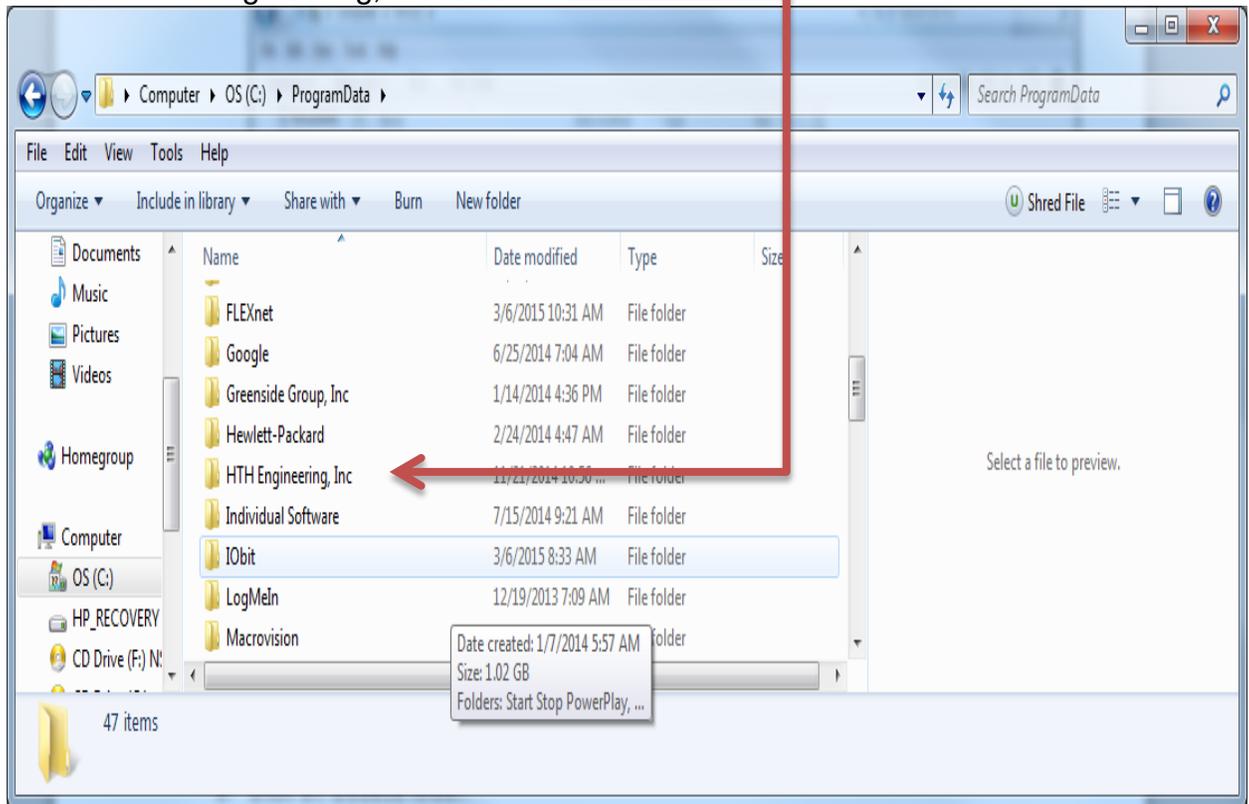

3. Click on the Computer Icon.
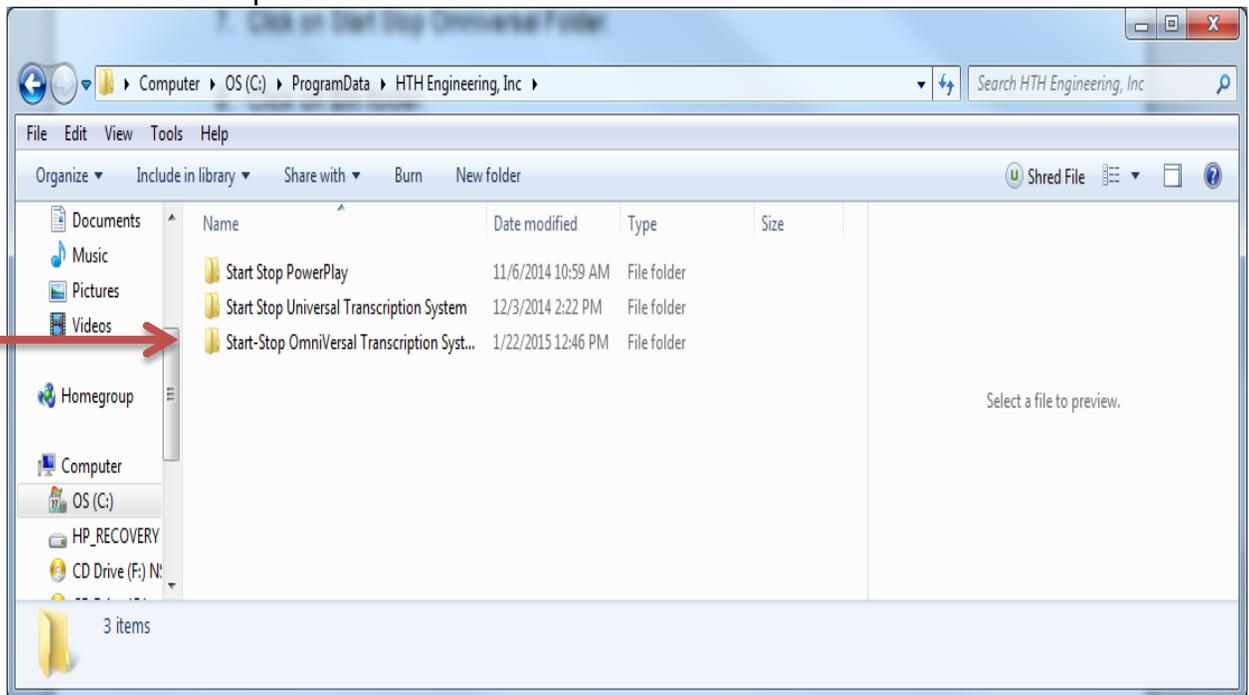
4. Click on Local Hard Drive (C: normally)

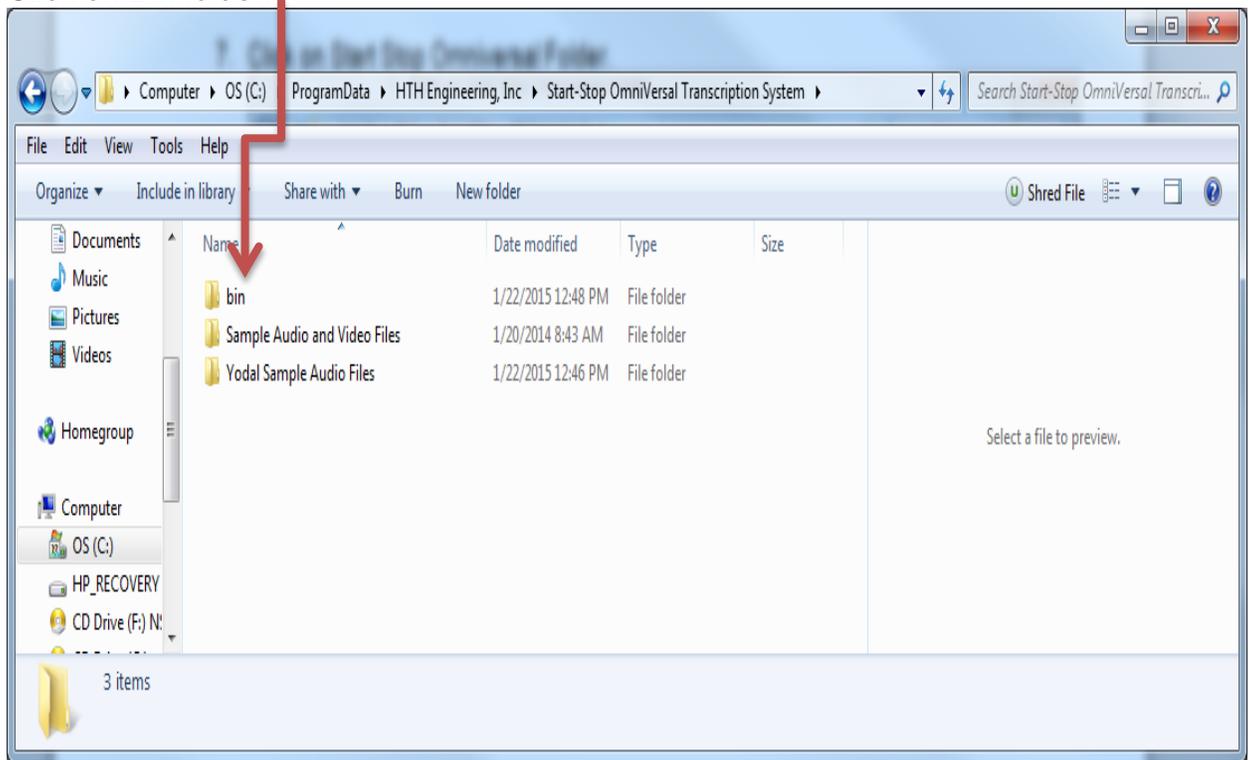5. Click on Program Data (Note: may be hidden, see below to reveal hidden folders)
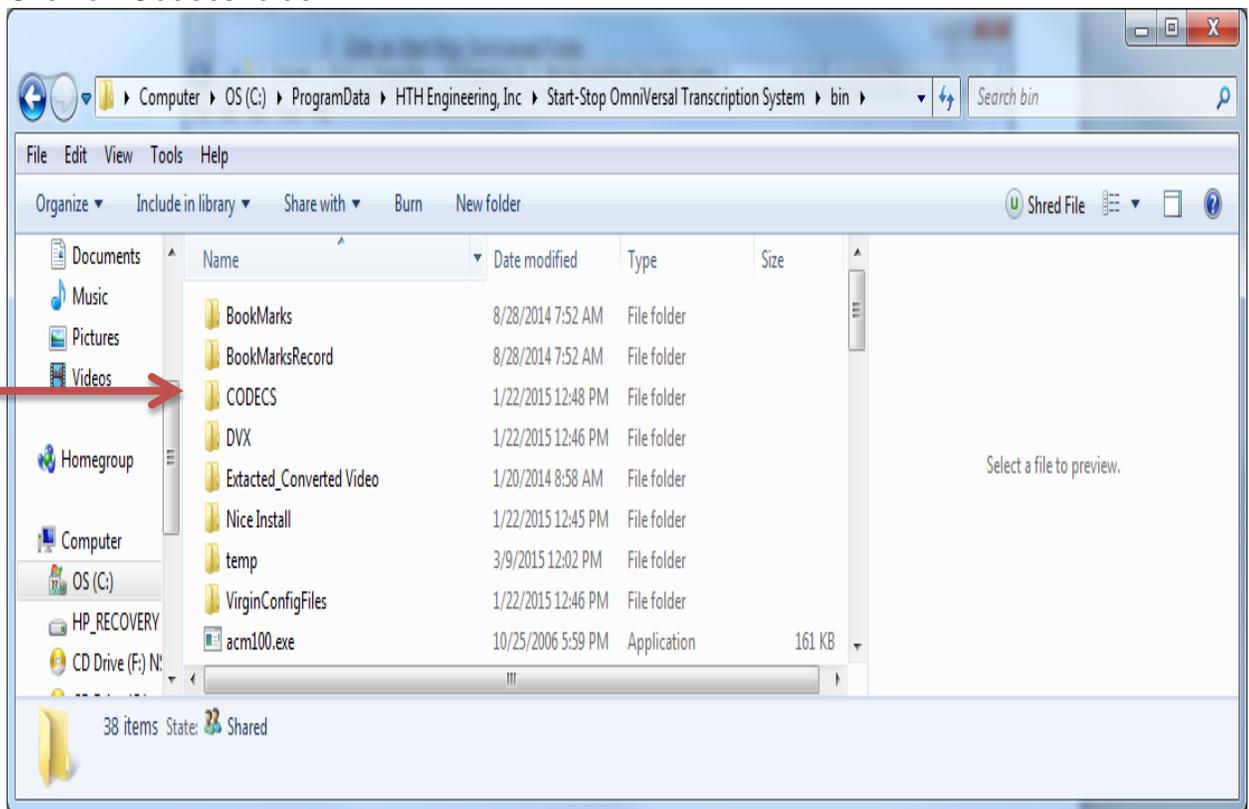
6. Click on HTH Engineering, Inc folder.

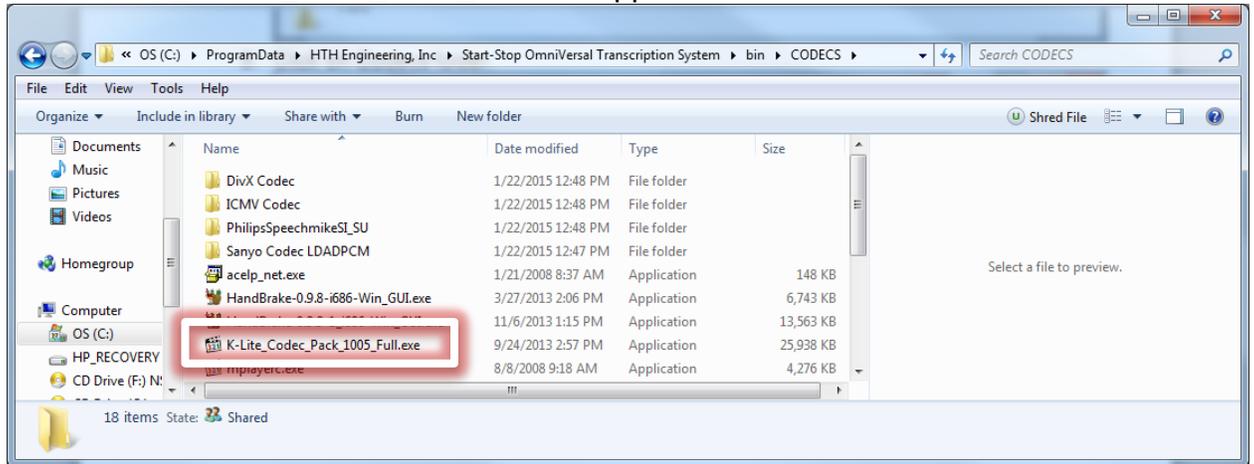
7. Click on Start Stop Omniversal Folder.

8. Click on Bin folder.

9. Click on Codecs folder.

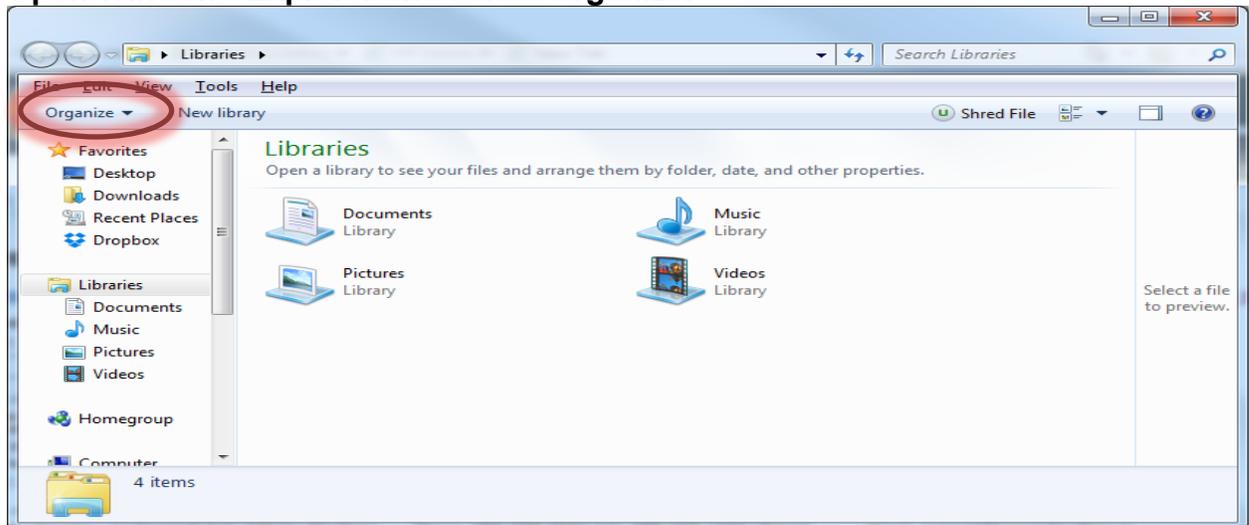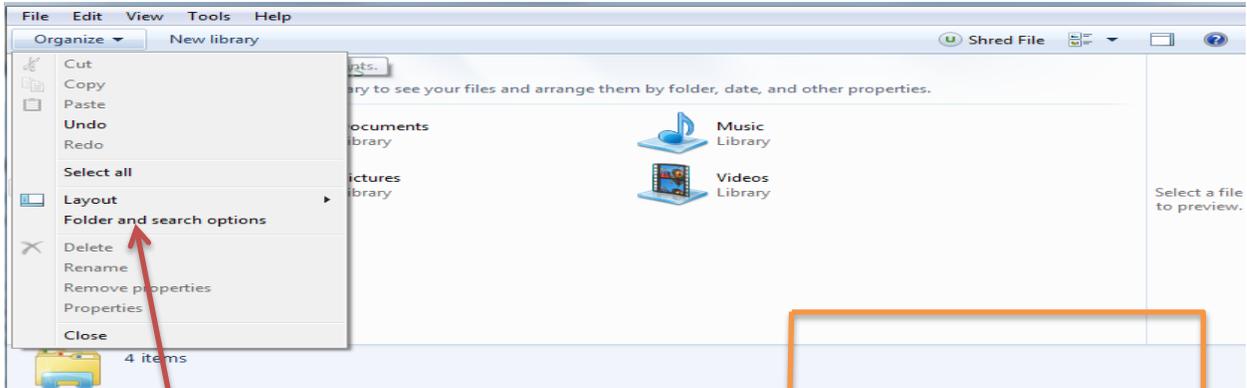10. Install K-lite_Codec_Pack_1005_Full.exe application.

11. Click "Next" on all windows and then "Install" when prompted.

Once installed, restart your Computer and test an MP4 to make sure it plays properly.

To reveal Hidden Folders:
Open Windows Explorer and select Organize.

Select Folder and Search Options, then click on VIEW tab. Select the "Show hidden files, folders and drives." Click APPLY and then OK.
You should now be able to view the Program Data Folder.