

## Instruction Manual for the Start-Stop OMNIVERSAL Premium All-In-One Audio/Video Transcription System





#### **VERSION 2.0.6**

Combining and exceeding the capabilities of the proven <u>Start-Stop Universal (Audio)Transcription System</u> and <u>Start-Stop PowerPlay (Video) Transcription System</u> that have been making industry waves since their introduction over a decade ago,

Start-Stop OmniVersal Premium All-In-One Audio/Video Transcription System provides a single solution with new powerful features

Copyright © 1998-2013 by HTH Engineering, Inc. All Rights Reserved Rev2.0.6®

- Perform foot-pedal activated transcription on any sound-card equipped PC using Windows™ 8, Windows™ 7, Vista, XP, ME, 2000, or Windows™ 2003/2008 Server
- Turn your PC into a universal, high-quality transcription machine, using your feet to activate up to separate foot pedals.
- > "NEW" Convert Compressed Videos
- "NEW" Milliseconds Display
- **►** "NEW" Silence Detection

Control the speed and playback of virtually any digital recording, whether it's audio, CDs, digital dictation, Hollywood, compressed, proprietary-burned DVDs, video clips, streaming web videos, or conference recordings. Easily pause, play, step-back, and fast-forward without taking your hands from the keys or your attention away.

Start-Stop OmniVersal Premium All-In-One Audio/Video Transcription System has many robust features such as:

Built-in SFTP/FTP Client, unparalleled audio/video file format handling, Smart Jobs Reporting, File Splitting and Overlapping ease, advanced digital signal processing, intuitive user graphic interface, enhanced Jobs Manager

Supporting virtually every audio format in the industry (standard and proprietary: for example, WAV, MP3, WMA, DSS, VOX, and VOC), whatever you need to play and transcribe under foot pedal control, Start-Stop OmniVersal Premium All-In-One Audio/Video Transcription System is the perfect multipurpose transcription tool to help you get the job done.

Transcription Functions: (User-assignable to any pedal) - Play, Play/Pause, Play/Pause/Back step, Stop, Pause, Step Back, Step Forward, Rewind, Fast Forward, Insert Bookmark.

Operating Systems Supported:

Windows 98, Windows ME, Windows 2000, Windows NT 4.0, Windows XP, Windows VISTA, Windows  $7^{TM}$  (32 and 64 bit CPUs and OS, all versions), Windows  $8^{TM}$  (all versions except Windows Tablet RT)

Recommended Computer: Any Windows-compatible PC with a sound card, Pentium Class, 1GHz or higher, 512 MB or more recommended.

## **Table of Contents**

| Introduction What you'll need What's Included with the software Installation Instructions Overview of Features |                        |
|----------------------------------------------------------------------------------------------------------------|------------------------|
|                                                                                                                |                        |
| Operations and Functions Title Bar                                                                             | 1 <mark>2</mark><br>12 |
| Menu Functions                                                                                                 | 13                     |
| Jobs Button                                                                                                    | 13                     |
| BookMarks                                                                                                      | 14                     |
| Play URL                                                                                                       | 14                     |
| Audio Button                                                                                                   | 14                     |
| Player Controls                                                                                                | 14                     |
| Pedal Icons                                                                                                    | 15                     |
| Step Amount                                                                                                    | 15                     |
| Auto Backstep                                                                                                  | 15                     |
| Sound Magnifier                                                                                                | 15                     |
| Voice Tag                                                                                                      | 16                     |
| Split File                                                                                                     | 16<br>16               |
| Equalizer<br>RIP Files                                                                                         | 16                     |
| Volume Control                                                                                                 | 17                     |
| Real Time Slider                                                                                               | 17                     |
| Speed Control                                                                                                  | 17                     |
| Constant Pitch                                                                                                 | 17                     |
| File Information Displayed                                                                                     | 17                     |
| File Menu Functions                                                                                            |                        |
| Record File/New File                                                                                           | 18                     |
| Open/ Playback File                                                                                            | 21                     |
| DVD Playback                                                                                                   | 22                     |
| Open DVD                                                                                                       | 22                     |
| Open DVD Folder                                                                                                | 22                     |
| Saving Files                                                                                                   | 23                     |
| How to Operate the Manually Decrypt Encrypted File                                                             | es Function 23<br>25   |
| How to Split Files Save/Save As                                                                                | 25                     |
| Auto Split w/Overlay and Length Option                                                                         | 27                     |
| Loading Sample Audio/Video Files                                                                               | 28                     |
| How to Extract Audio from Video Files                                                                          | 29                     |
| Closing an Audio/Video File                                                                                    | 30                     |
| Exiting the Start-Stop Software                                                                                | 30                     |
| Recently Opened Files                                                                                          | 31                     |
| Configure Menu Functions                                                                                       | 32                     |
| COM Port/Serial Pedal Control                                                                                  | 32                     |
| Pedal Functions                                                                                                | 33                     |
| Setting Hot Keys                                                                                               | 34                     |
| VOX Mode                                                                                                       | 35                     |
| Auto Play                                                                                                      | 36                     |
| Time Stamp Functions                                                                                           | 37                     |
| Purpose and Uses of Time Stamping                                                                              | 37                     |
| TimeStamp Triggers Associate Files                                                                             | 39<br>40               |
| Associate Files by Extension                                                                                   | 40                     |

| Confi                              | gure Menu Functions (continued)                                                                        |          |
|------------------------------------|--------------------------------------------------------------------------------------------------------|----------|
|                                    | Legacy Passwords                                                                                       | 40       |
|                                    | Password                                                                                               | 41       |
|                                    | Configuring Pedal Type                                                                                 | 41       |
|                                    | Auto PopUp BookMarks                                                                                   | 42       |
|                                    | Auto Load Last File on Start Up                                                                        | 43<br>43 |
|                                    | Language Settings  Boston Current Configuration with Browings Config Files                             | 43<br>44 |
|                                    | Restore Current Configuration with Previous Config Files Select Folder for MyDictation Zip Audio Files | 45       |
|                                    | Show Milliseconds on Display                                                                           | 46       |
|                                    | Configure Path for Audio Extraction and Converted Videos                                               | 46       |
|                                    | Configure Buffer Length                                                                                | 47       |
| Wind                               | ow Menu                                                                                                | 47       |
|                                    | Set Start Stop Screen Size                                                                             | 47       |
|                                    | Always on Top                                                                                          | 50       |
|                                    | Save Current Screen Positions                                                                          | 50       |
|                                    | Configure Display Popup's                                                                              | 50       |
|                                    | Instantly Go To a Specific Elapsed Time Open Last File Position                                        | 51       |
|                                    | Set Video Size and Screen Position                                                                     | 51<br>51 |
|                                    | Select Screen Color                                                                                    | 51       |
|                                    | Detect Silence/Voice Tag                                                                               | 53       |
|                                    | File Transfer Protocol/Secure File Transfer Protocol                                                   | 55       |
|                                    | Automatic Unattended Operation Screen                                                                  | 57       |
| Line (                             | Counter Menu Function                                                                                  | 57       |
|                                    | Smart Word Line Count Function                                                                         | 57       |
| Stop '                             | Watch Menu Function Stop Watch Feature                                                                 | 59<br>59 |
| Help I                             |                                                                                                        | 60       |
| i ieip i                           | User Manual                                                                                            | 61       |
|                                    | Installed Optional Components                                                                          | 61       |
|                                    | Check for Updates                                                                                      | 62       |
|                                    | About                                                                                                  | 63       |
| Job                                | Manager Function                                                                                       | 64       |
|                                    | Job Manager Settings                                                                                   | 66       |
|                                    | Appearance                                                                                             | 67       |
|                                    | Job Manager Path<br>Move to Done Folder Path                                                           | 67<br>68 |
|                                    | Auto Refresh                                                                                           | 69       |
|                                    | Folder Mole                                                                                            | 69       |
|                                    | Yodal Files                                                                                            | 69       |
|                                    | Activate NetWork Data Base                                                                             | 69       |
| Bool                               | kMarks                                                                                                 | 72       |
|                                    | To Set BookMarks                                                                                       | 72       |
|                                    | Recording Mode BookMarks                                                                               | 73       |
|                                    | endix A – TimeStamp Control Codes<br>endix B – Common Error Screens                                    | 74<br>75 |
|                                    | endix B – Common Error Screens<br>endix C – Troubleshooting                                            | 75<br>76 |
| Technical Support Limited Warranty |                                                                                                        | 77       |
|                                    |                                                                                                        | 77       |

#### **CONGRATULATIONS!**

Thank you for purchasing the **Start-Stop OmniVersal Premium All-In-One Audio/Video Transcription System Version 2** 

The perfect tool for quick and efficient transcription of digitally created audio and video file formats. The pedal system is easy to use and easy to set up and will work with almost any type of digital audio, DVD, CD, or video file. Advanced features include Job Manager that allows you to easily organize and archive jobs, the ability to bookmark and label sections, and of course the variable speed and variable step function to suit your preferences.

Friendly and helpful, Start-Stop OmniVersal comes with free professional toll free technical support, plus a one- year warranty on footswitch, 90-day warranty on headset, a 30-day money back guarantee, and free upgrades for as long as you own our product.

Start-Stop OmniVersal has a wide range of supported audio formats, and a focus on improved workflow and efficiency for medical transcriptionists, court reporters, conference recording, legal transcription, educators, corporations, and government offices.

#### WHAT YOU'LL NEED TO USE THE

#### Start-Stop OmniVersal Premium All-In-One Audio/Video Transcription System:

> **A PC** (laptop, portable or desktop) with the following attributes and equipment:

Any of the following Operating Systems Windows 8, 7, Vista, XP, and Windows ME, 2000 or 2003/2008 Server.

Note: Start-Stop OmniVersal cannot be directly loaded onto Apple/Mac systems. You will need a Parallel/Virtual Windows Operating System to use.



Sound card and speakers or a headphone.



A USB Port

Note: Do not use a USB Hub/USB Port Extender or Laptop Docking station. The pedals need a direct connection to your PC.

A microphone or audio input source, if you plan to use it for rerecording from tapes or from a microphone. Some multimedia laptops PCs have a built-in microphone; others require an external microphone.

## WHAT IS INCLUDED WITH YOUR Start-Stop OmniVersal Premium All-In-One Audio/Video Transcription System:

#### (Complete system):

- ✓ 1 Infinity 3 Pedal USB Footswitch
- √ 1 Start-Stop OmniVersal Transcription Software on CD-ROM
- ✓ 1 Printed Instruction Manual (this manual)
- √ 1 Spectra PC Headset

#### (Software and User Manual Only):

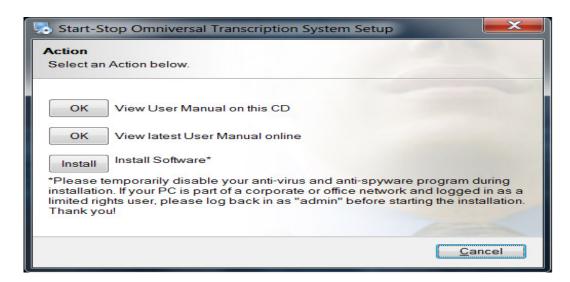
- √ 1 Start-Stop OmniVersalTranscription Software on CD-ROM
- ✓ 1 Printed Instruction Manual (this manual)

#### (Software via Internet Digital Download delivery):

- √ 1 Start-Stop OmniVersal Transcription Software via Email Download Link
- ✓ 1 Online Instruction Manual (this manual)

#### INSTALLATION INSTRUCTIONS

Close all open applications on your PC, and temporarily disable all anti-virus and anti-spyware software. Then insert the Start-Stop OmniVersal Premium All-In-One Audio/Video Transcription System installation CD-ROM into your computer (or click download link if internet download). You do not need to disable Firewalls.
 The Start-Stop installation software should begin automatically after several seconds.



- 2. Please follow the on-screen instructions, and answer "OK" or "Yes" or "Next" to questions asked.
- 3. When the FINISH button appears, be sure to restart your PC.

If the install software did not come up on the screen automatically as described, then you will need to manually launch the installation. Open "My Computer," selects the CD/DVD Drive with the **Start-Stop OmniVersal** disk in it, and then double-click on "setup.exe" to install.



#### Launch the Start-Stop OmniVersal software by clicking on the icon on your desktop:

#### Note for IT Administrators:

If you are installing this software on a computer that is part of a corporate or office network that has **limited rights or restricted user login rights**, please follow these steps:

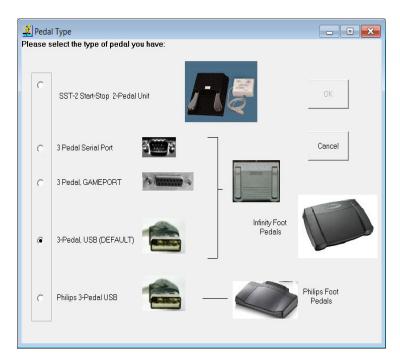
- a) Log in as Local Administrator
- **b)** Install software (it's recommended but not required that you temporarily disable all running programs, including anti-spyware programs).
- c) After installation is complete, run the program and enter the Registration Code provided with your license
- d) Reboot the computer and log back in as the user.

The first time you run the program, you will be asked to authenticate the software and select a pedal:

1. Enter the Serial Number (also referred to as Registration Code) from your Invoice or that was contained within the upgrade email. The Serial Number will consist of 4 groups of 4 alphanumeric combinations (Example: AAAA-1111-BBBB-2222). The Serial Number is not case-sensitive.



2. Select the type of pedal you have ("3-Pedal, USB DEFAULT" is the model that is included with the Start-Stop OmniVersal), then click OK and follow the on-screen directions.



If you have a Philips™ brand USB Pedal or Philips 2305 Hand-Control:

- a. Select "Philips 3-Pedal USB" from above screen.
- b. Install the Philips software CD-ROM that came with the pedal or hand control.

(If you make a mistake, or want to re-start this screen, click on "Configure"... "Select Pedal Type" from the **Start-Stop OmniVersal** main screen.)

#### 3. Insert the plug of your foot pedal control into your PC.

You should hear a "doorbell chime" sound indicating that the PC recognizes that a device has been inserted, provided your PC speakers are turned up and/or a Pop-up window indicating "Installing Device Drivers".



Now click on the **Start-Stop OmniVersal** icon on your desktop.

## Installation is now complete!

#### **OVERVIEW OF FEATURES**

Start-Stop OmniVersal Premium All-In-One Audio/Video Transcription System plays a large variety of standard and non-standard digital audio/video file formats under foot pedal control, while using your favorite word processor.

**Total recording and playback compatibility** with Windows™ 8, Windows 7, Vista, XP, ME, 2000, or Windows™ 2003/2008 Server standard multimedia .WAV files.

Support for Restricted Access Users: The Start-Stop OmniVersal software supports networked, "restricted access" users, found on company PCs running Windows™ 8, 7, Vista, XP, ME, 2000, or 2003/2008 Server No batteries or external power supplies are required: The OmniVersal is self-powered by your computer, making it practical to use in battery-powered applications (for example, for use with a laptop PC).

**Higher Quality Audio**: Software analyzes the file format input and optimizes the audio to reduce aliasing for improved sound quality.

**Advanced Web/Custom Integration Features:** For advanced users, the **Start-Stop OmniVersal** offers two methods of integrating the software into your system or application: File Association, and Command Line. **Enhanced Ease of Installation on Limited Rights PCs** Works well with limited user rights computers. Silent install Version available for IT Deployment.

**Audio Formats:** Supports virtually every audio format in the industry (standard and proprietary: for example, WAV, MP3, WMA, DSS, VOX, and VOC).

**Video Formats:** Never download another Codec pack again. The **Start-Stop OmniVersal** supports DVD, .WMV Streaming Video, Apple QuickTime™, .AVI, Real player™ and RealAudio™, .ASF, DivX™, Adobe Flash™, MPEG-1 through MPEG-4 and many more, making **Start-Stop OmniVersal** a true complete video transcriber.

**Even more formats supported:** Cell Phone Audio (with HIPAA-compliant encryption/decryption), Audio playback support of 11 new multimedia formats, Support for Speex (SPX) format

Uses a single standard USB port or Serial Port on your PC, depending on which pedal you have.

**Record from any audio source** connected to your PC's sound card, with record time only limited by your PC's hard drive capacity.

**Versatile software** included to activate Record, Play, Pause, Stop, Fast Forward, Rewind, Step Forward, Step Back, and Step Back after Pause functions.

**Constant-Pitch**, **Variable Speed (Tempo) Control** - Slow playback speeds to as little as 10%, or increase by as much as 190%, without changing the pitch of the user's voice.

**Enhanced Job Manager** Have **Start-Stop OmniVersal** automatically queue files in a "to-do" directory including the option to include or exclude sub-directories. The software will recheck your target directory every time you load the job queue. You can then have the software move completed files into a "finished" folder where you can archive past jobs.

New Columns Added for Priority, Duration and Job Comments and Notes.

Automatic Notification to Transcriptionists when new dictation arrives in monitored folders and/or sub-folders, via LAN or SFTP/FTP. You can enable an **automatic pop-up window** in the lower right corner of your screen, **and/or Sound notification** whenever new dictation arrives into the Job Manager.

**Multi-Band Frequency Equalizer -** Pull voices out of the noise; improve clarity when the voices are muffled or faint, clarify and improve audio quality for difficult recordings; reduce microphone hiss or hum, air conditioning rumble, lawnmowers, motors, and high-frequency sounds for easier transcription; and 3 Presets/Recalls allow saving settings for different situations

Audio Control - opens window to volume and media controls

Rip Function - Rip audio or video to an audio file.

**Voice Tag** – create and tag with Bookmarks specific voice sections.

**Mouse-click on pedals:** The pedal icons move up and down if you click on them, just as if you had pressed the real pedals.

Separate "Step Back/Step Forward" and "Back step after Pause" STEP AMOUNT adjustment windows.

**Bookmarks** lets you keep track of and save up to 16 positions within each file transcribed and recorded! Label any bookmark with a sentence, note or phrase as a reminder. Instant click-retrieval takes you to that position.

**Network Support Feature** Allows multiple transcriptionists to open the same file on a network drive at once and transcribe it. This is especially helpful when tackling a large job in a short period of time.

**Automatically launches your favorite word processor** You can optionally set up the **Start-Stop OmniVersal** to launch your favorite word processor when you begin working.

**Built-in Smart Word Line Counter** - The Smart Word Line Counter lets you keep track of how many characters and lines you've typed for a client or customer.

**Adjustable Video Window** - Video window pops up when playing videos or DVDs. Window is resize-able to any size, and can be set to be "on top" of your favorite word processor window so that you position it to see and hear what's being said while typing into your document.

Multiple SAVE AS Options for Any Playable Format! - Anything you can play with the Start-Stop OmniVersal you can save/convert to a standard format. (Save as .MP3, .WAV, or True speech™ WAV).

Ability automatically to "SAVE AS True Speech™..." and "SAVE AS MP3" or "SAVE AS WAV..."

The Start-Stop OmniVersal will convert .WAV files into compressed True Speech™ .WAV audio files, with an

amazing 15:1 compression ratio compared to standard .WAV files. For example, a 10-minute speech that would normally require about 10 Megabytes of disk space only requires 650K if saved as True Speech<sup>TM</sup>.

**Manually Decrypt Encrypted Files** — decrypt saved files created by Start-Stop Transport, VIS or Hands Free only.

**File Splitting and Overlapping Features** - extract only the audio you need, or split a long recording into smaller segments automatically.

Video to Audio Extraction - convert video to audio

Convert Compressed DVD's/Videos – convert compressed videos

**Time Stamp Functions** – insert time stamp into active document using pedal, hot key, and keystroke or after time period.

Hot Key assignments – set up hot keys for Time stamps, play back and bookmarking functions.

**VOX Modes** – set for specific VOX flavors and formats.

Passwords & Legacy Passwords — set up passwords for decrypted files: single or multiple passwords.

Restore a previous Configuration - reset configuration to a previous version

MY Dictation Zip Audio Files Selection - associate and extract compressed files

**Optional Milliseconds Display of Elapsed Time/Remaining** - Time for high-accuracy audio files where fractions of a second count, the **Start-Stop OmniVersal** is capable of displaying them.

Audio Extraction Path Assignments - configure path for extracted audio files

**Configure Buffer** – configure direct sound latency in milliseconds

Multiple Size Start-Stop OmniVersal Screen Sizes Now select from 4 different screen sizes, to suit your taste. Operates in the foreground (always on top) or in the background.

Always On Top — set the Start-Stop OmniVersal main window to stay on top of other windows

Save Current Screen Position - set screen position of the Start-Stop OmniVersal

Configure Display Popups – pop up suppression for bookmarks and demographics

Go to Specific Elapsed time – set time frame to advance to

Detect Silence - set and bookmark silence in files

**Support for Secure FTP (SFTP) as well as FTP for File Transfer** - Now supports both *SFTP* as well as regular *FTP*. Automatically upload and download work directly into your computer (and display them using the **Start-Stop OmniVersal** Job Manager)

**Automatic Upload/Download** - Your downloaded dictation work, plus documents you're creating, can automatically be sent to and from your computer.

Online Web-Based Built-In Help lets you click and view the latest tech tips and upgrades to get the most out of your Start-Stop OmniVersal

#### **Network Pro Features:**

The networking feature for Start-Stop OmniVersal makes work sharing with other transcriptionists easy and efficient.

- ✓ New File Drag N' Drop Feature
- ✓ Auto-Load Last File
- ✓ Multi-language support added (English, Spanish, and French)
- ✓ Support for Philips™ brand USB Foot Pedals and Philips LFH2305 hand-control in addition to industry-standard 3 pedal USB, Serial, Game Port and Start-Stop OmniVersal 2-pedal systems
- ✓ More seamless installation experience for all supported operating systems (Windows<sup>™</sup> 8, Windows 7, Vista, XP, ME, 2000, or Windows<sup>™</sup> 2003/2008 Server ) assures ease of installation for novices and experts alike.
- ✓ On-going addition of new format support, including DIVX audio and Voice Age ACELP
- ✓ NEW 3rd Generation Design for the Network Pro Job Manager Included free: allows WORK-SHARING (each transcriptionist can see others' status) on any network.
- ✓ Order of magnitude faster for large pools of transcriptionists sharing job status (e.g., 2, 5, 10, or even 20 or more transcriptionists can simultaneously share job status and perform on-the-fly load-level management while simultaneously

- viewing and work-sharing hundreds of dictations from multiple persons dictating).
- ✓ Ability to designate any name you want for each user, regardless of PC's logged-in name for display within Job Manager
- ✓ Ability to set and designate individual "Done" folders for each transcriptionist, with their own locations by person. Allows easy oversight and viewing by a Manager or Supervisor for workflow and productivity.
- ✓ Control over Job Manager refresh time and whether Automatic Refresh POP UP shows up or not.
- ✓ Sharing Alert feature shows you if you are playing a file that has already been "done" by another transcriptionist.
- ✓ Color-coded display messages of Job Status
- ✓ Ability to search and filter match results to help you quickly find the dictations you are looking for, even in a large list of work

## **Operation and Functions**

# Start-Stop OmniVersal Premium All-In-One Audio/Video Transcription System Main Window Functions:



1. Title Bar provides software and file information and is located at the top of the main window. It displays software name, version information, file name and also will indicate if your pedal is plugged in:



Figure 1 - Software Version Information



Figure 2 - Audio/Video File name

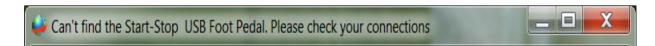


Figure 3 - No Pedal Detected

2. Menu Bar – Lists functions available in software. File, Configure, Windows, FTP/SFTP, Line Counter, Stop Watch and Help are the Main Tabs on this Menu Bar.



**Time Remaining Indicator (LEFT)** (Hour, Min., Sec.): Shows the amount of playback time remaining.



**Elapsed Time Indicator (E.T.)** (Hour, Min., and Sec.): Shows the position of the recording in progress or playback in progress. Double-clicking on this blue icon will allow you manually to set an elapsed time for instant positioning.

**Display Milliseconds:** Accessible from the Configure menu, if you want to display time to the nearest millisecond.

NOTE: Clicking on the ET symbol will toggle display function to show "Time Stamp Time" or time that has been corrected with an offset you select in the Configure →Time Stamp Menu. See below for more information.



**Start-Stop Ultra Job Manager:** The Job Manager can be initiated by clicking on the Jobs button on the main screen, or by tapping the "hot-key" that you have assigned to make the Job Manager pop up. (See section "Setting Up Job Manager")



**Bookmarks Button:** Click on this button to display the Bookmarks menu. You can save up to 16 bookmarks and labels per recording (that you make yourself), or per transcription (to mark locations in the audio clip to which you'd like to return later). You can also assign a hotkey to activate the bookmark function, or assign one of the foot pedals automatically to bring up the bookmarks while you're transcribing. (See section "Setting Up Bookmarks")



**Play URL Button:** Click on this button to enter the URL (web address) of any playable clip supported by **Start-Stop OmniVersal.** 

Example: <a href="http://www.startstop.com/samples/Reagan.wav">http://www.startstop.com/samples/Reagan.wav</a>



8.

**Audio Button:** Click on this button to launch the Windows Audio Mixer Panel. You can adjust your PC's master volume, .WAV slider, the microphone slider (if you plan to use the **Start-Stop OmniVersal** for making recordings).

In some cases, if you use a separate sound card with its own software, you will have to manually launch the audio controls from your Windows Control Panel or corresponding application included with your sound card.



**Player Controls:** Click on these with your mouse to control play functions of the loaded audio file. Controls available are Rewind to Start, Rewind, Play, Pause, Fast Forward, Forward to End, Stop and Record. (See Section "File New" for recording information)



**Animated Pedal Icons:** They move up and down in real time with the motion of your feet. Also, you can click on the appropriate icon with your mouse cursor, and the pedals will move and activate functions as if you had pressed the actual pedal with your foot. Pedal icons also will move up and down with mouse clicks.



**Step Amount Window:** Whenever the Step Back or Step Forward function is activated by pressing the appropriate foot pedal or mouse click, the recording (or playback) will go back or go forward by the number of seconds showing in the Step Amount box. To change the Step Amount value, merely enter a digit in terms of a whole number of seconds (from 1 to 999 seconds) and then hit Enter on the keyboard. The **Start-Stop OmniVersal** will automatically "remember" your current Step Amount setting.



"Back step after pause" Amount Window: Whenever the Back step after pause function is activated by releasing the foot pedal, the audio recording will back up by the number of seconds showing in the "Back step after pause" window. To change the number of seconds, merely enter a digit in terms of a whole number of seconds (from 1 to 999 seconds) and then hit return on the keyboard. The **Start-Stop OmniVersal** will automatically "remember" your current Back step after pause Amount setting.



**Sound Magnifier:** When checked, the system plays the last few seconds after releasing the play pedal at 70% of normal speed, so you don't miss that fast burst of speech. The playback automatically returns to 100% (normal) speed after reaching the point at which you released the pedal.



**Voice Tag:** Instantly find where people are talking, instead of listening to entire recording. Automatically bookmarks an unlimited number of "Start of Voice" and "Start of Silence" points in a recording with exact times. Set the silence threshold, zoom/pan controls for timeline and amplitude. (See Voice Tag and Silence Detection for more information)



**Instant File Splitting:** Splits the file at the point where the real-time slider is positioned saves 2 smaller files ("filename a" and "filename \_b").

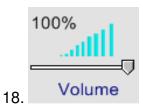


16-band Equalizer: Allows you to clarify recordings:

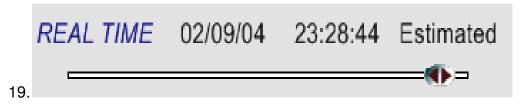
- a. Reduces microphone hiss or hum, air conditioning rumble, lawnmowers, motors, & high-frequency sounds for easier transcription
- b. Boosts voice frequencies for increased clarity
- c. Improves recordings where the voice is muffled, by emphasizing the higher frequencies (consonants). Sliders from 300Hz-2.5 KHz emphasize or de-emphasize voice frequencies: above 5KHz you can decrease high pitched interference, and from 300Hz down you can remove low-frequency interference like motors and hum.



Rip: Instantly Rip audio or video to an audio file



Volume Control: Adjust the volume from 0 to 100%.



**Real Time Slider:** The slider bar can be instantly set to any position within the recording using the mouse. Real time information is displayed in the window above the slider bar, along with the file start date and time.



**SPEED** control: Allows adjustment from 10% to 190% on ALL types of files. The blue 100% pushbutton returns speed to a nominal 100% if "Constant Pitch" is checked. (See Constant Pitch Speed Below)



**Constant Pitch Speed Control** for audio and video playback. Slow down pronunciation of words and actions without distorting voice pitch. Adjust playback speed in 1% Increments from 10%-190% of normal.



**File Information displayed** includes: File Type (*e.g.*, DSP Group True Speech™, PCM, Microsoft Adaptive PCM), Sample Rate (K bits per second), Amplitude (4, 8,16 bits), Total size in Kb., and Total Length in Hours, Minutes and Seconds

#### **FILE MENU FUNCTIONS:**

To open the program, click on Start → Programs → Start-Stop OmniVersal or use the Start-Stop

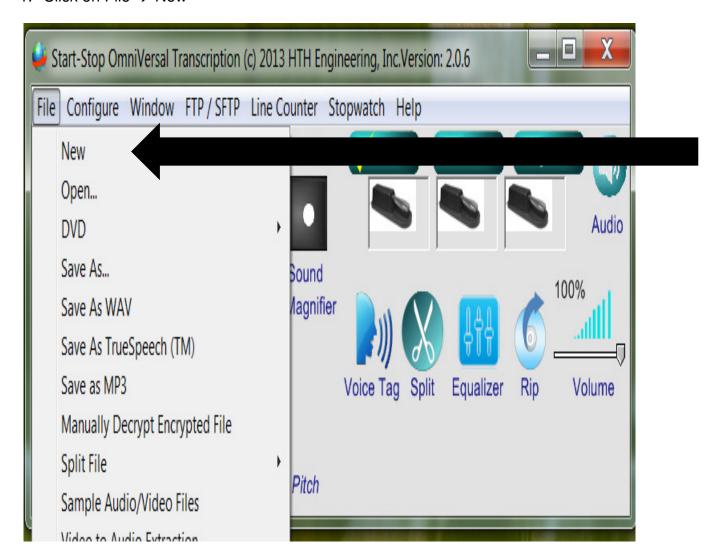
OmniVersal icon on your desktop:



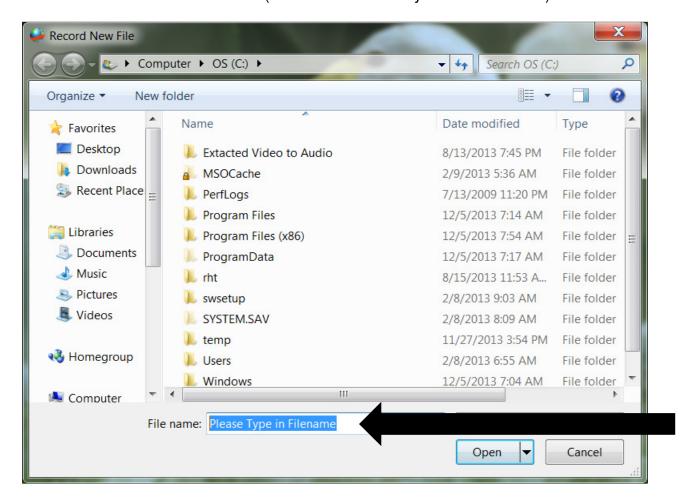
(Your icon may also be located on the Task Bar on your Desktop normally located at bottom of monitor)

#### Creating a "NEW" Audio Wave file:

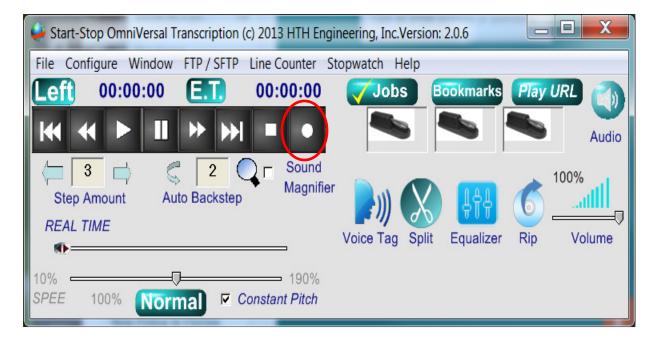
1. Click on File → New



2. Insert a Name for the new file. (Make note of where you stored the file.)



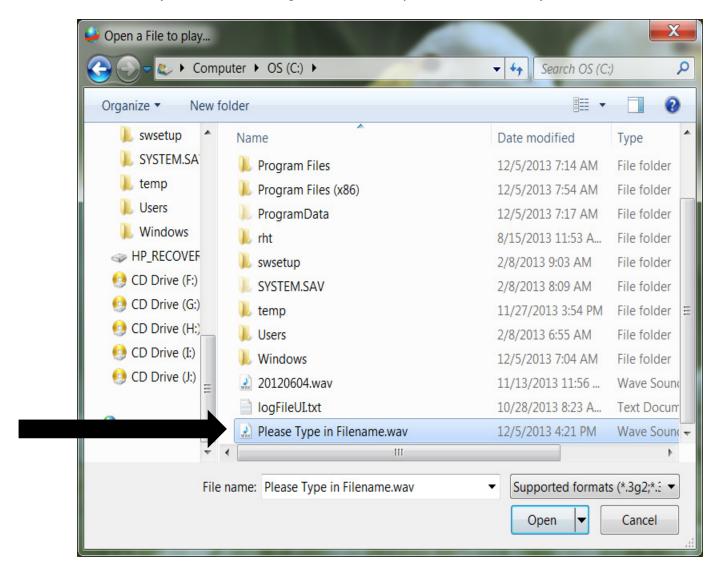
3. Click on the record button to begin new recording.



4. When finished, press the stop button to end recording.

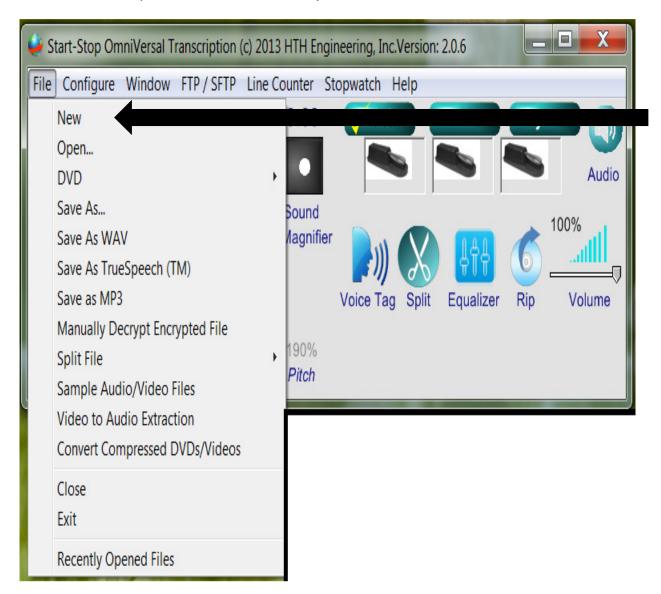


5. To listen to your new recording, click File → Open and browse to your new file.



#### **How to Play Back a File for Transcription:**

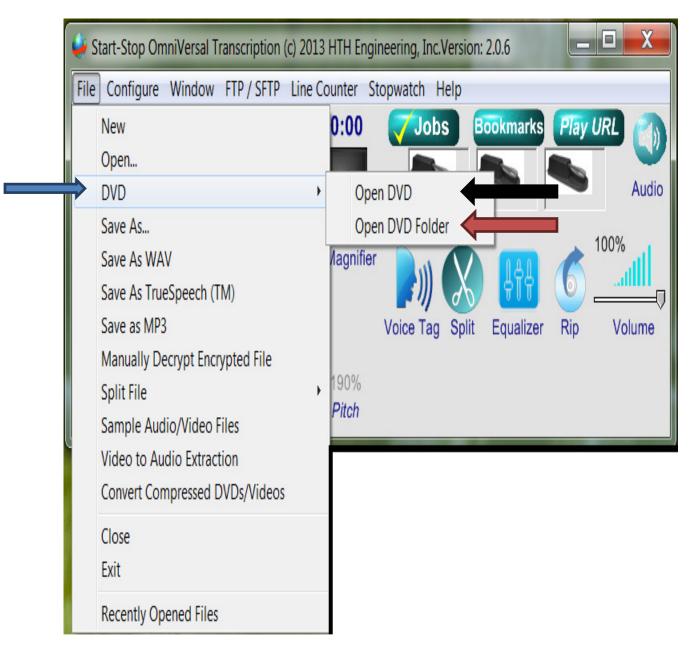
1. Click on File →Open, and then browse to your favorite file.



- 2. You may open it by double-clicking on the file itself, or by selecting the file, then clicking the "Open" button.
- 3. You may also open a file to play by just dragging the file on top of the **Start-Stop OmniVersal** window.
- 4. You may open using the Job Manager that displays a convenient "all in one" list of jobs, including Job Status.(refer to section on setting up Jobs Manager)

#### **How to Play Back a DVD for Transcription:**

1. Click on File →DVD, and then browse to your favorite file.



**Open DVD** directly opens any DVD loaded in your DVD/CD drive.

<u>Open DVD Folder</u> allows you to browse to the DVD/CD folder (for multiple DVD/CD players) or to a DVD folder located on your computer.

#### **Saving Files:**

You can use the 'Save as...' Functions on the File Menu and they can be converted/ changed by the filename of an existing file, Save as... WAV, True Speech ™ or as a MP3.



- 1. Save As... allows you to rename the file.
- 2. Save As WAV, True Speech ™, and MP3 converts files to these filetype formats.

#### **How to Operate the Manually Decrypt Encrypted Files Function**

This option is used to enter encryption keys from files sent to the user by Start-Stop Transport or Start-Stop VIS Digital Recorder. The encryption key must match identically to the sender's key. This key can be up to 70 characters in length. You may enter in as many encryption keys as you like. Then you can manually decrypt a file using the file menu, Manually Decrypt Encrypted file option.

Manual decryption of HIPAA-Compliant Files - You may manually decrypt (and save) any file to the hard drive by clicking on "Manually Decrypt Encrypted File" from the File Menu:



#### The following window will appear:



Use the drop down "Available Names" box to select a name entered in by the above procedure or just key in the encryption key.

Then click the button labeled "Second" to select and decrypt the file.

(If passwords are not set up, you will get an error stating "No Passwords defined:" see "Setting Up Passwords")

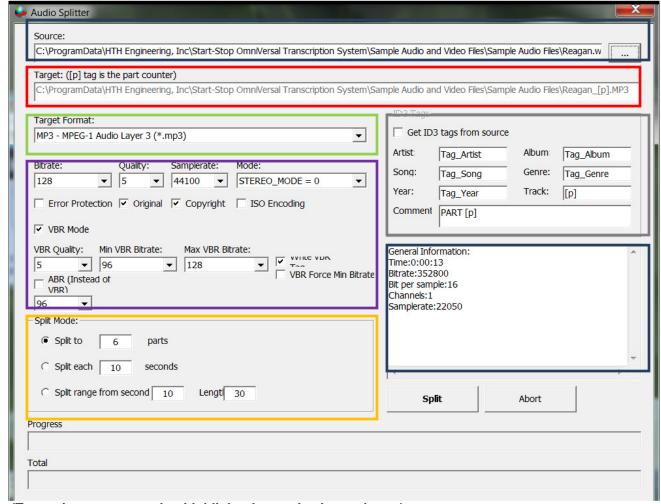


#### **How to Split Files**

The Start-Stop OmniVersal has the ability to split files to make them more manageable.



#### 1. Save/Save As - - Split w/Detail Options



(Text colors correspond to highlighted areas in above picture)

Source – The audio file to be split

Target – Destination for the files after split is completed

General Information about the audio file to be split.

For Advanced Users:

Bitrate – Changing this increases quality of audio

Split Mode - change the number of files to be created and/or time frame of each split file

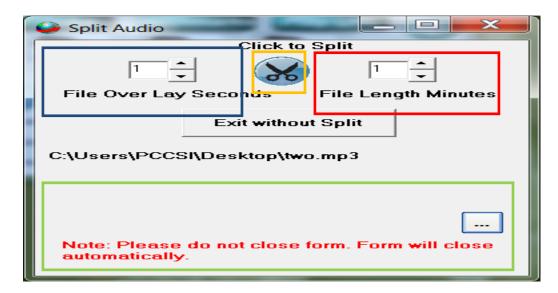
ID3 Tags – provide information about the files (i.e. Artist, Album, Song, Genre etc.)

**Commands in Audio Splitter Options:** 

Split – Start the audio splitting process

Abort – Cancels the splitting process and closes window

#### 2. Auto Split w/ Overlay and Length Option



(Text colors correspond to highlighted areas in above picture)

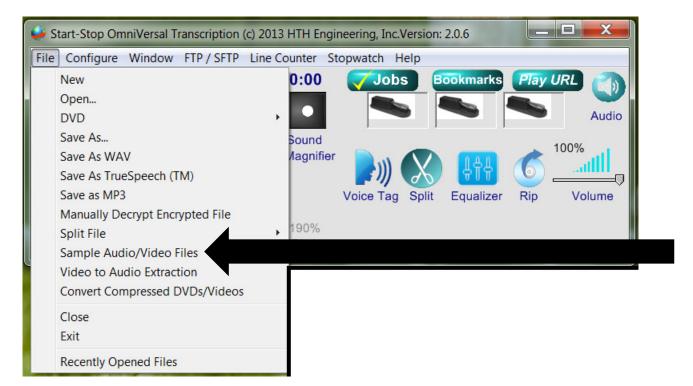
File Overlay Seconds – Overlap files to prevents gaps in audio

File Length Minutes - determine length of file

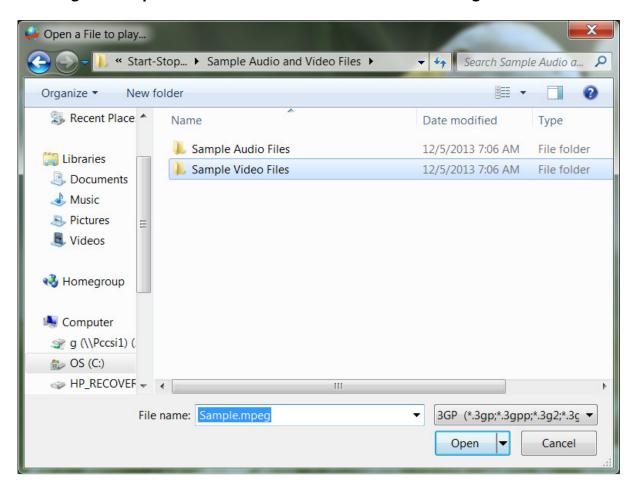
**File Split Command Button** 

**Selects location for Split files by clicking the Browse button (Elliptical)** 

#### **Loading Sample Audio and Video Files:**



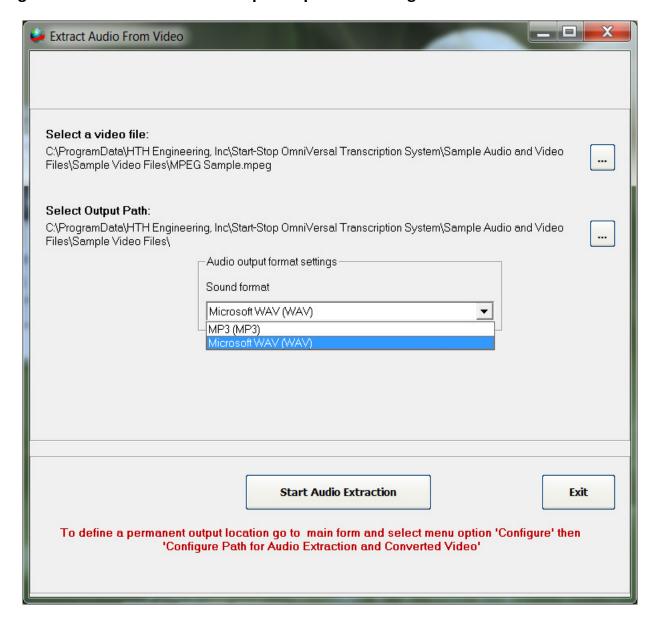
#### Clicking on Sample Audio/Video Files launches the following Browse Window:



Page 28 of 77

#### **How to Extract Audio from Video Files**

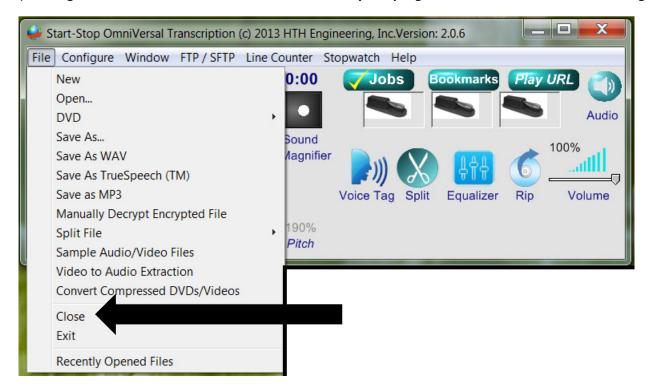
Clicking on Extract Audio from Video pulls up the following window:



- 1. Select a Video File: Browse to the file from which you would like to extract the audio.
- 2. Select Output Path: Choose location to which the extracted audio should be saved.
- 3. Audio output format settings: Select format for extracted audio either a WAV file or MP3 format.
- 4. Click "Start Audio Extraction" or click "Exit" to cancel.

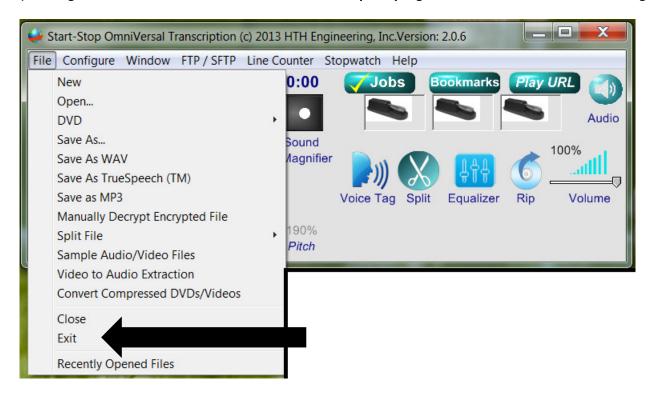
Closing an Audio/Video File - Click on File in the main window and click on Close.

(Clicking on the red box with white 'X' closes the complete program and doesn't save recent changes made.)

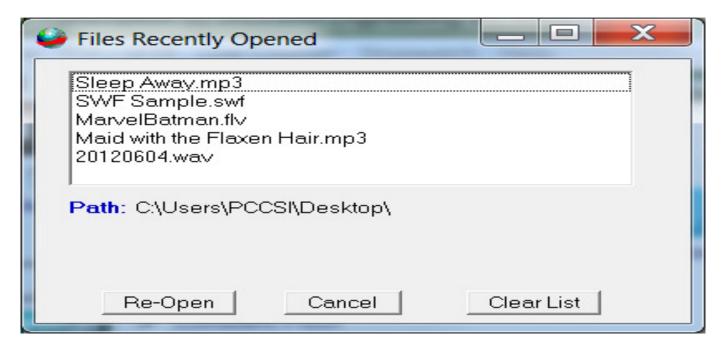


Exiting Start-Stop OmniVersal – Click on File in the main window, then on Exit to close the program.

(Clicking on the red box with white 'X' closes the complete program and doesn't save recent changes made.)



Recently Opened Files – clicking on this selection shows you the most recent files opened and allows you to open them again and quickly.

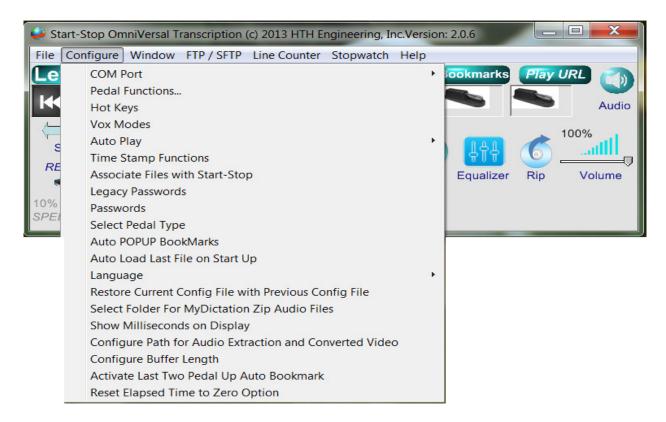


Selecting Re-Open opens the selected file.

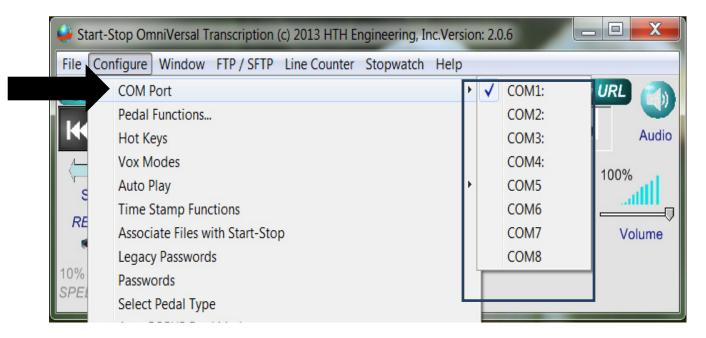
Selecting Cancel closes this window without file being loaded.

**Clear List resets the Recently Opened Files List.** 

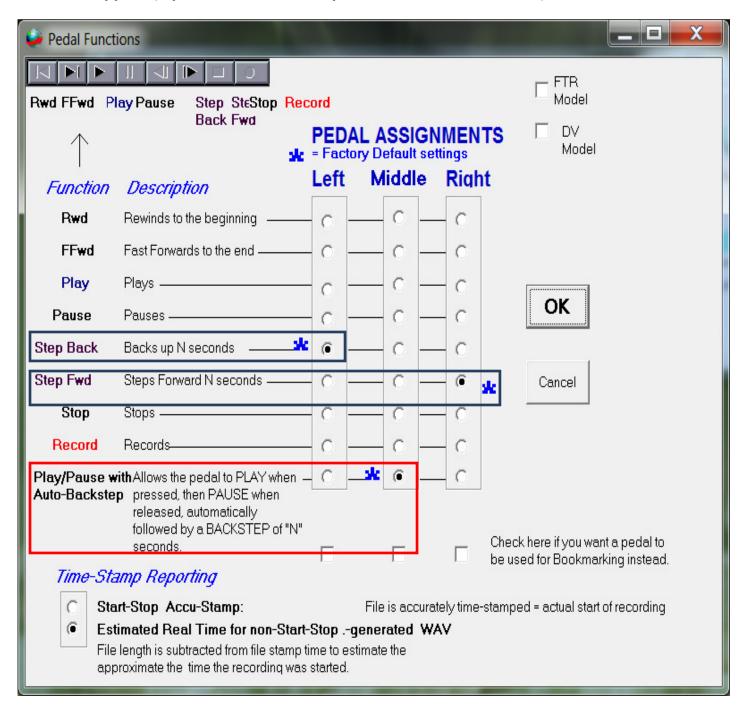
### **Configure Menu**



**COM Port -** Supports COM1:-COM8: serial ports if you have the serial model. COM port must match port assigned to Serial Pedal/USB Adapter assigned in Device Manager.



Pedal Functions - Select Configure from the menu, then Pedal Functions. The following menu will appear (2-pedal is similar, except without "Middle" column):



The Pedal Function menu allows you to assign a pedal to any transcription action on the Start-Stop OmniVersal control panel (default settings shown for the 3-pedal model).

The Pedal settings shown above will assign the left pedal to go backward by "N" seconds (where you choose how many seconds "N" is, from the main Start-Stop OmniVersal screen), the middle pedal does Play/Pause/Auto-Backstep, and the right pedal goes forward by "N" seconds. If you tap the left or right pedal, it will take you forward or backward by "N" seconds. If you continue to hold down the left or right pedal, it will repeatedly step forward or backward, when you need to move a long way within a recording or dictation.

#### **Setting Hot Keys**

The Hot keys work throughout Start-Stop OmniVersal. The following is a general reference to the Hot Keys. Further reference is made for each of the different functions Hot Keys affect.

Clicking on the Hotkeys Selection brings up the following window: Hotkeys Selection Hotkey for Setting Bookmarks Disable ALL Hot Set a Bookmark Nothing Keys Hot Key Assignment for Time Stamping Function Nothing • Hot Key Assignments for Job Manager "NEXT" File Nothing F3 "PREVIOUS" File CONTROL **|F3** SHOW/HIDE the F2 Nothing Job Manager • "DONE" Button CONTROL -F10 ▼ Automatically Mark each file as "Done" System-wide Keys for Playback Control when it's played through to the end. Pedal Down ALT UPARROW • Pedal Released ALT DOWN ARROW Apply Step Back ALT LEFT ARROW Cancel Step Forward ALT RIGHT ARROW • Increase Playback Nothing PAGE UP SPEED Decrease Playback Nothing PAGE DOWN • SPEED Return Playback HOME Nothing • SPEED to NORMAL 굣 Disable Playback Control Hotkeys

Hot keys can use multiple combinations of both Function and all keys available on the active keyboard.

Function key selection includes: Control (CTL), Alternate (ALT), Shift and in most cases, the selection "Nothing" may be selected for single key Hot Key Usage.

All keys available include: A - Z (Capitals only), 0 - 9, F - Keys 1 - 12 and some punctuation marks.

(View drop down list for clarifications)

(Text colors correspond to highlighted areas in above picture)

Hot Key for Setting Bookmarks - Bookmark Hot keys enable setting specific time marks within each audio file.

Hot Key Assignment for Time Stamping Function - see Time Stamp Function for more information.

Hot Key Assignments for Job Manager – see Job Manager section for more information. Options include 'NEXT' File loading, 'PREVIOUS' File loading, 'SHOW/HIDE' the Job Manager, and the 'Done' button.

System-wide Keys for Playback Control – Hot keys designed for when no foot/hand pedal is available and include the following functions: Pedal Down, Pedal Released, Step Back, Step Forward, Increase Play Back speed, Decrease Play Back speed, and Return Playback speed to Normal. Playback Hot keys may also be Disabled using the Checkbox at the bottom of the window.

Disable ALL HIT KEYS disables hot keys in the Start-Stop OmniVersal. In some cases this is useful as they may interfere with other system Hot Keys.

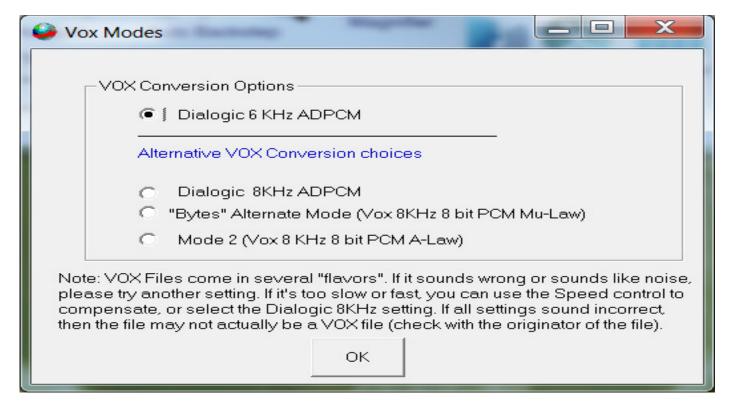
Automatically Mark each file as 'Done' when it's played through to the end - see Jobs Manager for more information.

Command Buttons include Apply to set all changes and Cancel to return to previous Hot Key configuration settings.

#### **VOX Mode**

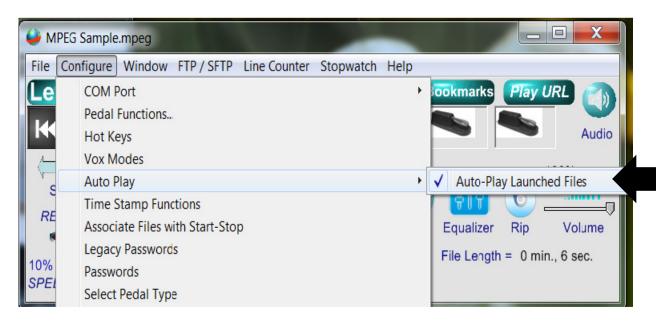
VOX Mode under Configure allows you manually to override the default decoded VOX format used by the Start-Stop OmniVersal, when playing certain vendor non-standard files.

VOX files come in several "flavors." If it sounds wrong or sounds like noise, please try another setting. Clicking the "VOX Playback Options" button will cause the following menu to appear:



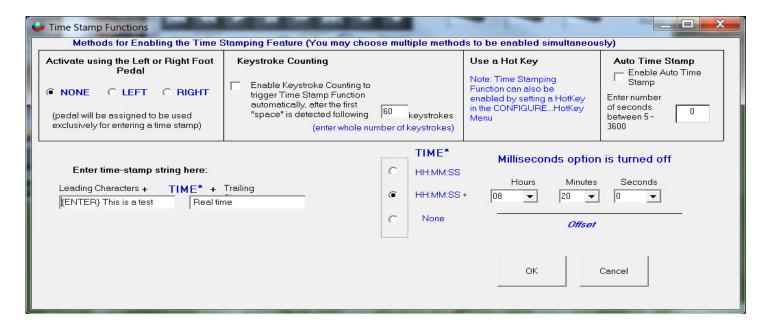
If it's too slow or fast, you can use the Speed control to compensate, or select the Dialogic 8KHz setting. If all settings sound incorrect, then the file may not actually be a VOX file (check with the originator of the file). The Start-Stop OmniVersal will remember your most recent settings.

#### **Auto Play**



Auto Play when enabled will also play the file automatically. This is handy for selecting a particular file, where you're not sure of the contents of the file. This feature also works with Windows batch files, shell commands, and DOS batch commands (e.g., "c:\Program Files\HTH Engineering, Inc.\Start-Stop Universal Transcription System\StartStopV9.exe c:\My Media Clip\1.wav).

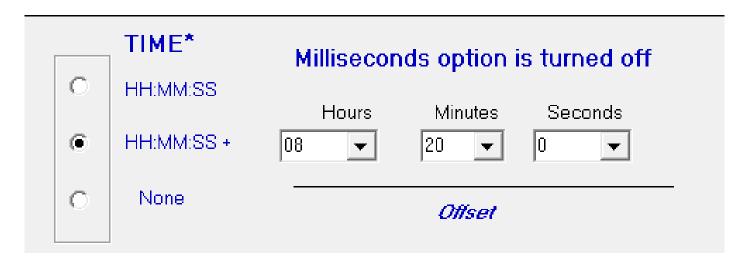
#### **Time Stamp Functions**



# **Purpose and Uses of Time-Stamping**

Time Stamping lets you automatically show the exact time that each person said something. It's useful for court reporters, movie or theater script transcription, law enforcement interview transcription, and other similar transcription.

Since the time stamp is accurate to +/- 1 second (either in terms of elapsed time or "corrected" or synchronized time), it's possible to use it for video time-code transcription, once you've initially set up the Hours/Minutes/Seconds Offset desired.



#### Example of word processor output with time stamping enabled:

(you transcribe the audio, but tap the foot pedal to enter the bolded text automatically):

| Enter time-stamp string here: |                              |  |
|-------------------------------|------------------------------|--|
| Leading Characters +          | TIME* + Trailing             |  |
| This is a test                | morning, I'm making waffles! |  |
|                               |                              |  |

This is a test 00:01:02 elapsed time Hello there, how are you doing?

This is a test 00:01:04 elapsed time Doing just great, thank you!

This is a test 00:01:06 elapsed time And in the morning, I'm making waffles!

You can enter leading and trailing characters surrounding the time stamp. For instance, if you type "{ENTER} This is a test " (no quotes) and " elapsed time"...

| Enter time-stamp string here: |                  |  |  |
|-------------------------------|------------------|--|--|
| Leading Characters +          | TIME* + Trailing |  |  |
| (ENTER)This is a test         | elapsed time     |  |  |
|                               |                  |  |  |

the cursor on your word processor will return to the beginning of a new line every time you tap the left pedal and will type in:

#### (Your transcription...)

"This is a test 00:01:04 elapsed time" (More Transcription...) at the beginning of the line. You can assign the left pedal to type in text automatically, and your choice of elapsed time, real time, or offset real time directly into your focused Word Processor screen. Check the Enable checkbox if you want this feature. A complete list of "control characters" you can type, in addition to numbers, letters, and punctuation, is included in *Appendix B*.

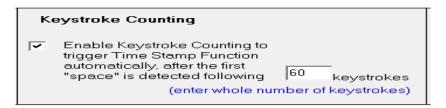
Note: The Quote punctuation mark (") is the only character that is not supported for the time stamping feature. Future releases will support entry of quote marks into the Leading and Trailing character boxes.

There are four ways to trigger Time-Stamping:

1. Check the Enable checkbox if you want the left or right pedal to operate the Time Stamp. The pedal picture for the left or right pedal will change to show "Time" as its function.



2. Click the "Enable Keystroke Counting" feature. The *Start-Stop OmniVersal* will count the number of keystrokes and then automatically enter a time-stamp string.



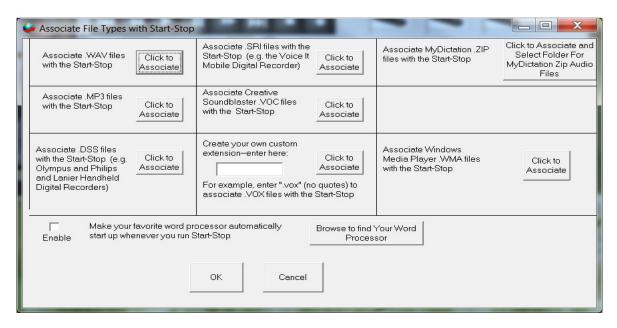
3. Configure Hot Keys Menu, and choose a key that you'd like to use to activate the Timestamp feature. The *Start-Stop OmniVersal* will enter a time-stamp string every time you tap the Hotkey.



4. Configure Auto Time Stamp – Time stamp will function after amount of time in seconds set.



#### Associate File Types with Start-Stop OmniVersal



#### **Associating File Types by extension**

By clicking on the button(s) shown above, you can automatically associate your desired file types with the *Start-Stop OmniVersal* application. This is an advanced user feature, and is OPTIONAL.

The normal method of playing files with the *Start-Stop OmniVersal* to click on File →Open and select your file.

However, if you want the *Start-Stop OmniVersal* automatically to launch, load, and optionally play a given file type (*e.g.*, you click on a .WAV file from My Computer or the Windows File Explorer), then you can perform a file association by clicking on the appropriate button above.

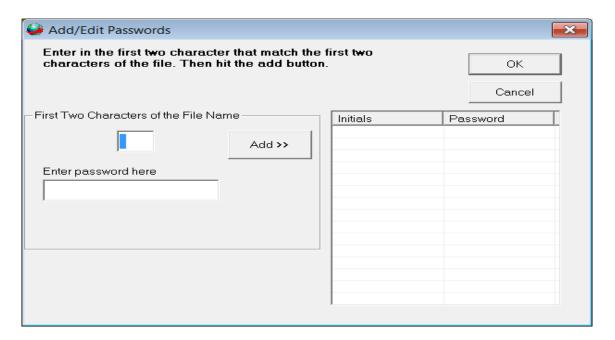
You can also change Default Associations in Control Panel.

# **Legacy Password**



These Decryption Keys (Passwords) are set up in Start-Stop Transport and Hands Free and offer available names for quick access.

#### **Passwords**



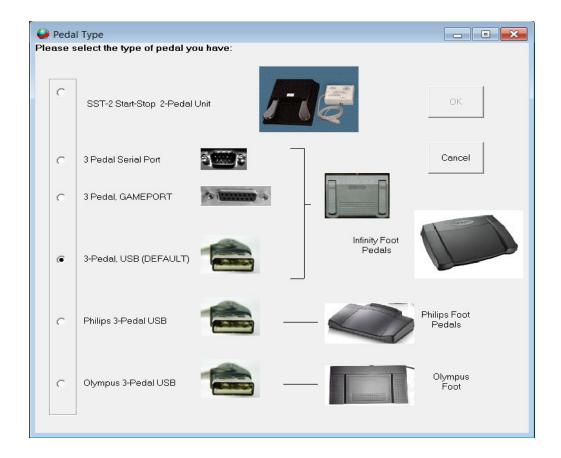
The first two characters of a Start-Stop OmniVersal's name will be unique to that person, e.g., recordings made by John Smith will start with "JS" for example. Enter the first two characters into the password manager, then enter the password in the box below, and click the "Add" button to add it to the list. Any further Yodal dictations received from that person, for example, will be automatically decrypted using the password you've entered. You can also access the Yodal password manager from the main Start-Stop OmniVersal screen, under Configure..." Yodal File Passwords."

If your Start-Stop OmniVersal dictaters are using Blackberry® cell phones in conjunction with Start-Stop Yodal for Blackberry® HIPAA-compliant dictation software, you can enable demographic data for these types of files (Author, Priority, Reference Information, Comments, Task ID). If the dictater has sent you an encrypted YODAL file (HIPAA-compliant), when you first open the recording, it will prompt you for a password in the Yodal Password Manager.

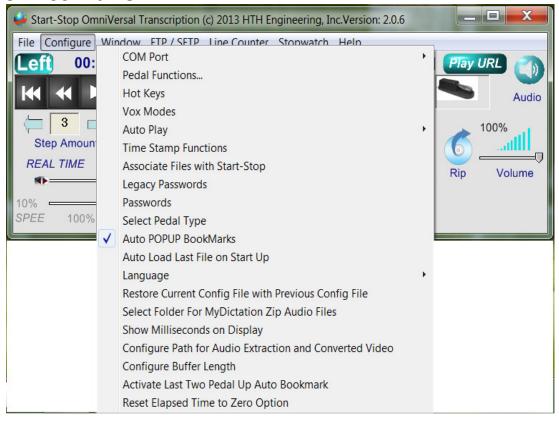
# **Configuring Pedal Type**

Pedals are configured at the end of the install but can be changed using the Pedal Type function.

Select Pedal Type: If you need to change the pedal type Select Pedal type as in the example below.

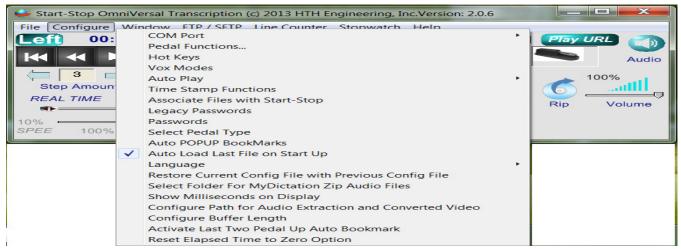


#### **Auto POPUP BookMarks**



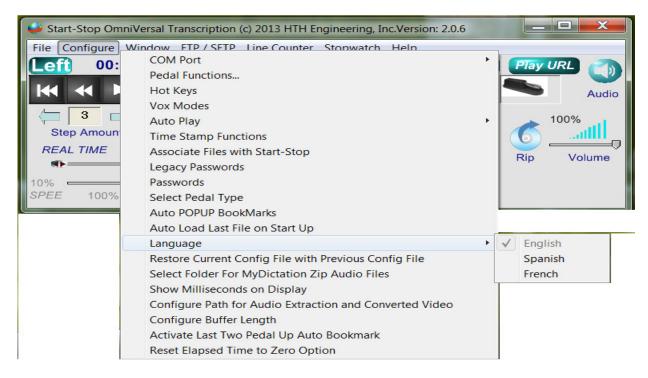
**Auto POPUP BookMarks:** If clicked from the Configure menu, a checkmark will appear. Clicking again will toggle it off. This allows automatic pop up of any bookmarks you have associated with a previously opened file.

# **Auto Load Last File on Start Up**



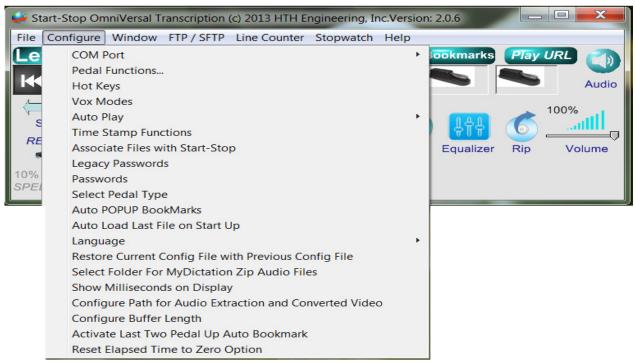
If you have Auto Load Last file checked, it will display the last file you loaded.

# Language Settings

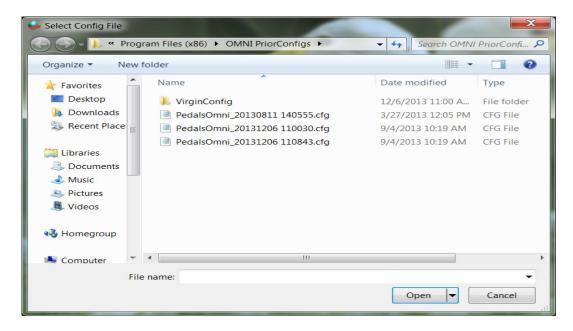


Default language is "English" but by selecting Spanish/French you can change the language of the software requested language.

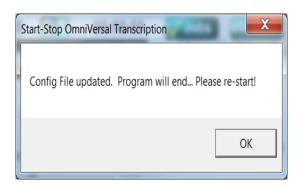
# Restore Current Config File with Previous Config File (Config = Configuration)



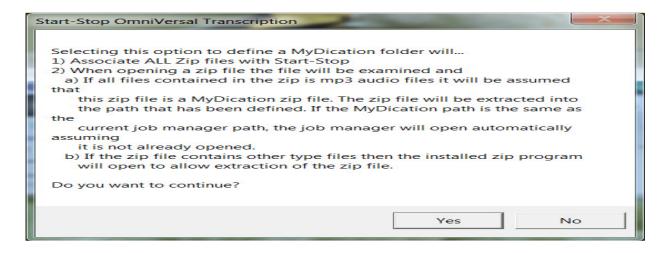
This option allows you to load a previous saved configuration. This option is helpful for when you made specific changes for a special project or file, or you may need to reset pedal configurations. The following window will appear when requesting a configuration change and is based on the Date configuration was first set up:



Select configuration file, click Open, and the following screen will appear to confirm and request a restart of the software:



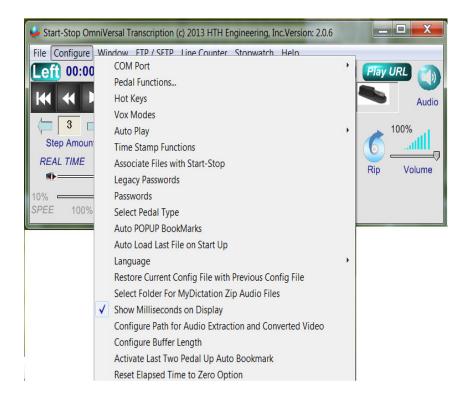
# **Select Folder for MyDictation Zip Audio Files**



Select 'Yes' to browse to a zip Folder located on your computer or network. Select 'No' to cancel.

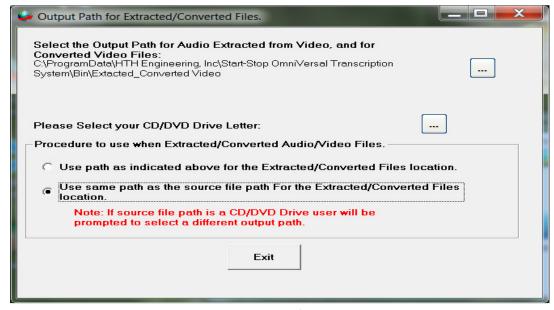
**MyDictation for iPhone**® **HIPAA-Compliant Dictation** If you have an iPhone® and your dictater/author is using MyDictation (www.mydictation.com) HIPAA-compliant dictation Software, **Start-Stop OmniVersal** can automatically decrypt Zip-encrypted MP3 clusters whenever you double click on a hyperlink from your MyDictation account webpage. A folder can be set for where you want the MyDictation audio files to be stored on your PC or network drive.

# **Show Milliseconds on Display**



Optional Milliseconds Display of Elapsed Time and Time Remaining: Used for high-accuracy audio files where fractions of a second count, the **Start-Stop OmniVersal** is capable of displaying them. Click on Configure menu to access this feature.

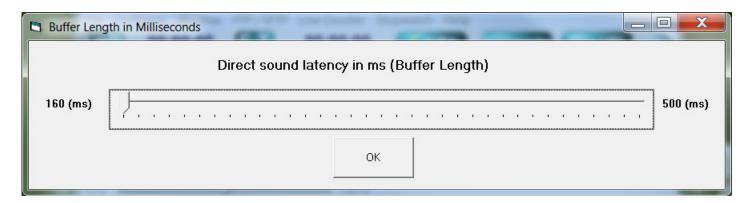
# **Configure Path for Audio Extraction and Converted Videos**



Page 46 of 77

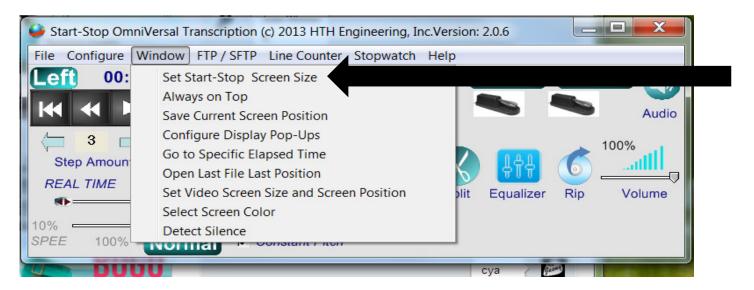
Choose output path for extracted audio and converted video and browse to location. Drive selection for CD/DVD drive and source paths can also be enabled.

# **Configure Buffer Length**



A Buffer stores your audio/video information to aid in accessing multiple processes and preventing latency on the system. At times the Buffer is not large enough and a adjustment must be made to close the gap. Adjusting the 'Direct sound latency' slider can close this gap allowing seamless operation. These settings are represented in microseconds.

# Window Menu



**Set Start-Stop Screen Size:** Multiple Size Start-Stop Screen Sizes--Now select from 4 different screen sizes, to suit your taste. Operates in the foreground (always on top) or in the background.

#### **Full Size:**





#### Medium:





#### Thin:



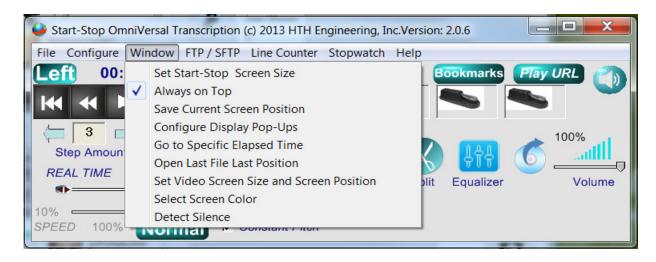


# Super Slim:





# **Always on Top**



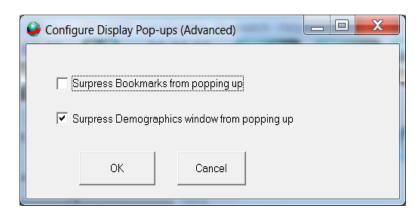
Checking Always on Top keeps the main **Start-Stop OmniVersal** on top of all other windows.

#### **Save Current Screen Position**



Use to save the current screen position so that each time you start the software it appears in the same position as the last time.

# **Configure Display Pop-Ups**



# Instantly Go to a Specific Elapsed Time

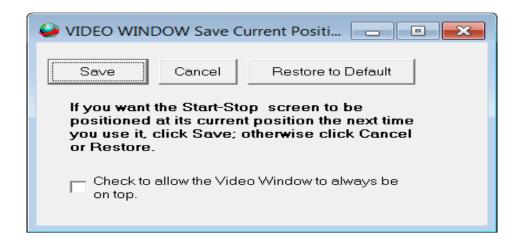


Instantly go to specific time as set.

# **Open Last File Position**

Open last file loaded and advance to last time position when file was closed.

#### **Set Video Screen Size and Screen Position**



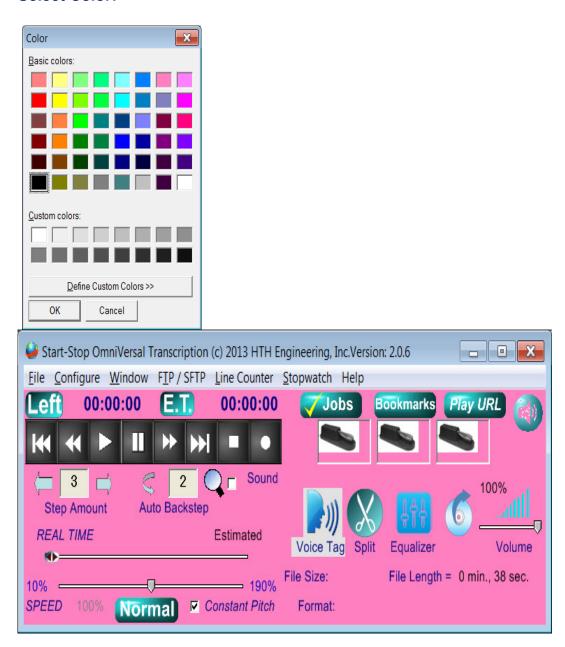
For Video window - saves video window size and screen position or restores to default settings.

#### **Select Screen Color**



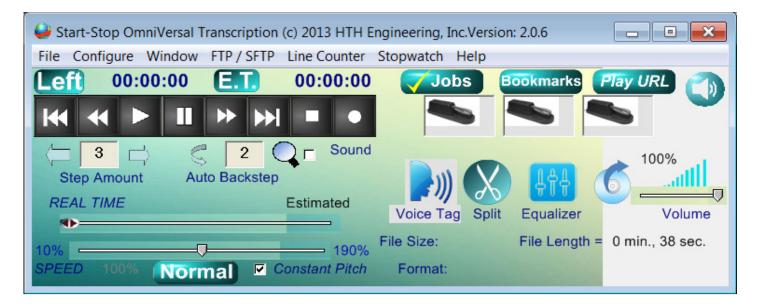
Page **51** of **77** 

#### **Select Color:**



Select your own color background to suit your style preference, by clicking Select Color and clicking on a color or choose a **Color Preset:** 

**Example: BLENDED GREEN** 



#### Presets Include:

Blended Green
Pro Blue-Gray (Default)
Business Gray
Gray Mist
Tweedy Bird Yellow
Mint Julip Green
Titanium White

# Detect Silence - Silence Detection for Audio and Video ("Voice Tag")

With Silence Detection (Voice Tagging) you may quickly go to the sections where persons are speaking. This saves time: you don't have to wait during silent portions until they begin speaking again. Silence detection allows you to advance quickly past silent sections.





Clicking on the Silent Detection under the menu Window→Detect Silence function or through the Main window Voice Tag launches the window above. The example voice tag file will mark the silent portions based on the default settings.

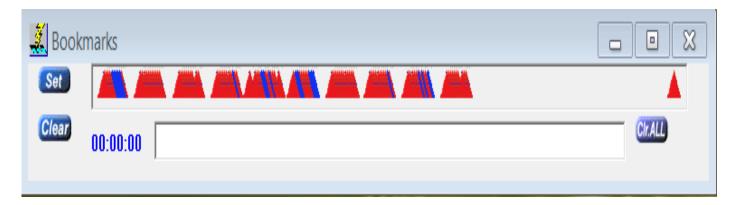
In the example above, the speaking parts are marked (red and blue markers) with duration and time being noted. Range markers are on the left and right hand sides with time markers on the top and bottom representing input settings.

These setting can be manipulated for more accuracy using:

Silence Volume threshold: Sets the mark to determine that noise below the set threshold will be considered silence.

Silence minimal length in milliseconds: Sets the minimum length to determine periods of silence within the file. Anything below this mark will be ignored.

Create Bookmarks: Set Bookmarks to advance to speaking parts using hot key or pedal. (See Bookmarks section for more information.)



# File Transfer Protocol (FTP) / Secure File Transfer Protocol

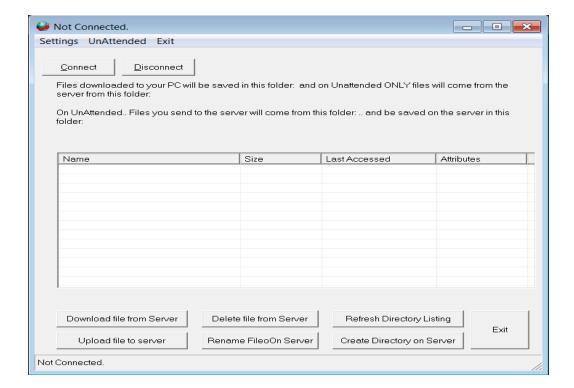
The **Start-Stop OmniVersal** has an advanced FTP/SFTP Client built-in. An FTP/SFTP Client allows you to download and upload files to a company FTP or SFTP server. These servers are in common use in dictation and transcription for transfer of digital voice recordings to transcriptionists, and uploading completed documents back to the server or to the end customer.

**Automatic Upload/Download:** Your downloaded dictation work, plus documents you're creating, can automatically be sent to and from your computer.

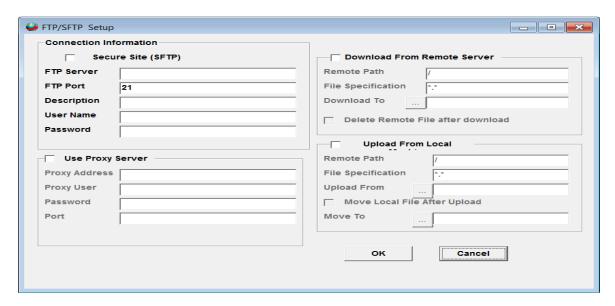
**FTP** allows you to transfer files between two computers on the internet. FTP is a simple network protocol based on internet access.

**SFTP** is a method of transferring files between computers over a secure internet connection.

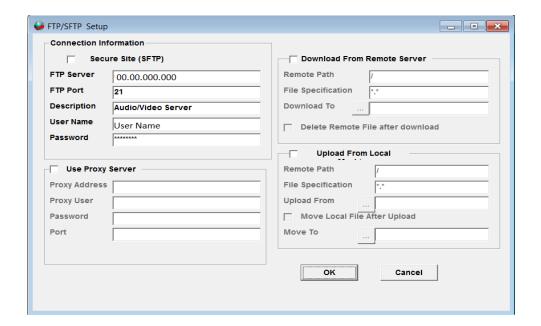
When selected, the following window appears:



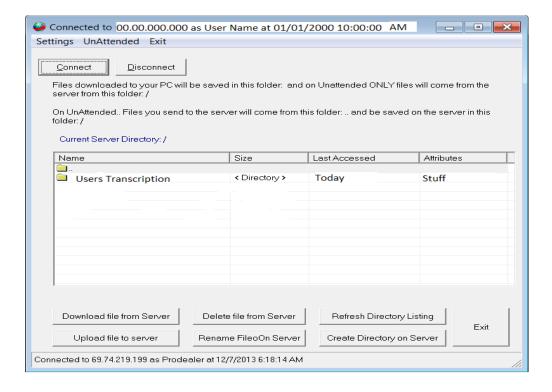
To use FTP/SFTP you will need to configure these settings first. Click on the SETTINGS tab to bring up the following set up screen:

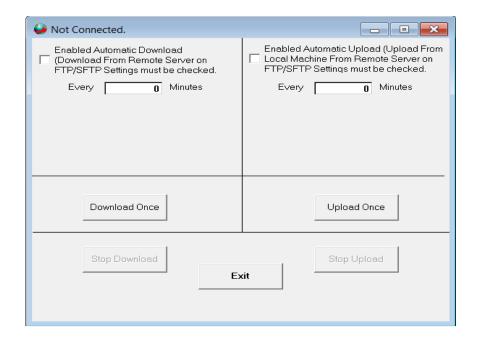


Full control of upload and download directories and file types are provided as shown. You can have the files automatically "archive" to another location after you've uploaded your typed documents, for example.



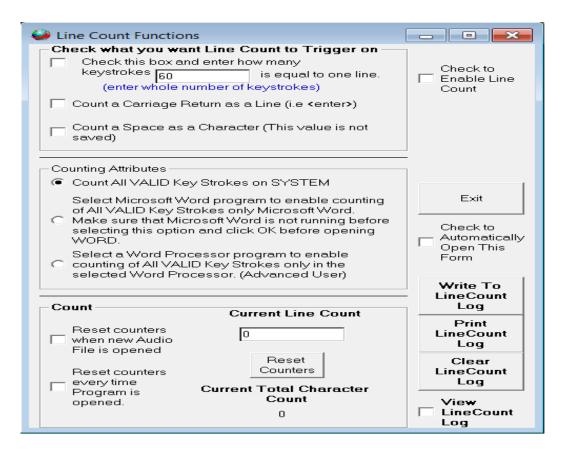
Click OK, and then click Connect to access the FTP/SFTP server as in the example below:





**Automatic Unattended Operation Screen:** Automatic Unattended Operation Screen As shown above, you can easily enter the number of minutes, and set desired operation for uploading and downloading files automatically in the background.

**Smart Word Line Count Function:** The Smart Line Counter lets you keep track of how many characters and lines you've typed for a client or customer. Line Counter is initiated by clicking on "Line Counter" from the top of the main screen of the **Start-Stop OmniVersal** program.



**Check to Enable Line Count** – Checking this box enables Line Counting to take place, in accordance with the features you've checked on the form.

#### "Check what you want Line Count to Trigger on"

You can define what a "line" of typewritten text is in the Trigger area:

- 1. If you check the first box, "Check this box and enter how many keystrokes is equal to one line," when it reaches the Xth character as you type, it will increment the Line Count by 1.
- 2. If you check the second box, "Count a Carriage Return as a Line," then the Carriage Return

will be counted as a line.

Both types of lines can be counted at once, if you have both checkboxes marked at the same time.

#### **Counting Attributes**

Here you can decide the criteria that cause a character that you type to be "counted" or ignored.

- 1. "Count All VALID Key Strokes on SYSTEM" This will count normal keystrokes, regardless of whether you're typing into your word processor, email, or instant messaging program. The software will ignore backspaces and control characters like Shift, Alt, etc.
- 2. "Select Microsoft Word Program" Start-Stop's "Smart" technology will only count characters that are typed in Microsoft Word™.
- 3. "Select a Word Processor" the software will present a list of running applications, and you choose the one for which you want the keystrokes to be counted. Example: You run a medical

records software form, or WordPerfect<sup>™</sup>, or other unique application. Simply make sure the application is running before selecting this item, and the software will present a list of the open (Active) applications. Choose the one that corresponds to your application, and it's done!

#### "Count" Checkboxes:

- 1. "Reset Counters when new Audio File is opened" If checked, every time you open a new audio file, the Current Line Count will be reset to zero lines.
- 2. "Reset Counters every time Program is Opened" If checked, the Current Line Count will only be reset when you've closed and reopened the application.
- 3. If you check neither box 1. nor 2. above, then the Current Line Count and Current Total Character Count will be recorded and grow over time, until such time as you reset it with the Reset Counters button. The count is "remembered" even if you close the application, or shut down your computer for the day.

**Current Line Count** – Shows the current line count for billing or productivity monitoring purposes.

**Current Total Character Count** – Shows how many valid total characters have been typed.

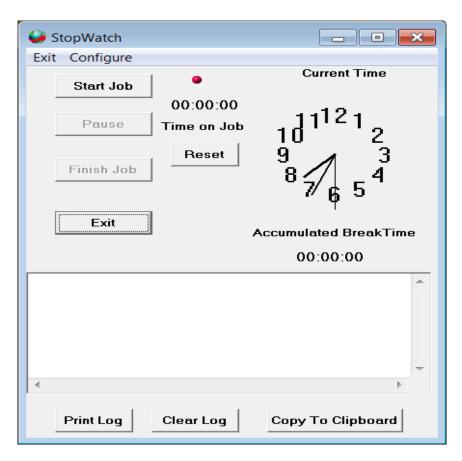
Check to Automatically Open this Form – If checked, the Line Count Function Window will stay "up" visible, and will automatically pop up when you start the application.

#### **Logging Functions**

You can view, log, and print your line count information by clicking on the three buttons on the right-hand side. To enable logging, check the box that says, "View Line Count Log."

### **Stop Watch Menu**

**Stop Watch Feature:** Allows you to keep track of your work, either by total time, or elapsed time on a particular job. This is helpful for billing clients by the hour, or just keeping track of how much time you've been working.



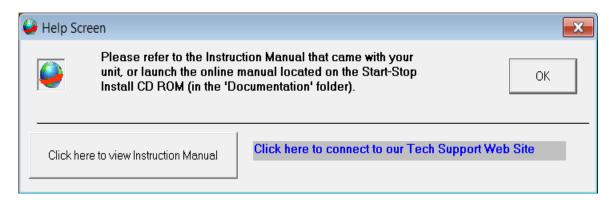
The stopwatch feature lets you create a log of time spent on each job you transcribed.

This can be printed out or copied to the clipboard.

# Help Menu

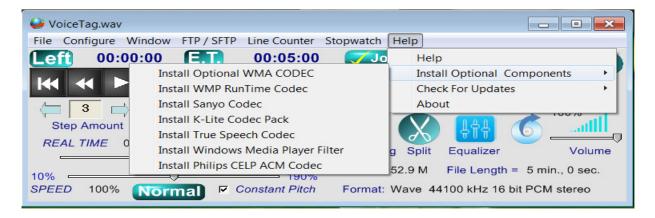


Selecting Help brings the following window into view:



You can access the Instruction Manual and Technical Support Website to obtain answers to your questions and valuable information pertaining to the **Start-Stop OmniVersal**.

Selecting Installed Components enables you to view additional applications to aid you in playing files.



These files are called CODECS which stands for Compression/Decompression and code/decode; a codec is an application that make audio/video files playable on your computer. Video and audio files are large files and a codec will shrink and un-shrink a file to allow it to play on a computer.

When the **Start-Stop OmniVersal** is first loaded on your computer, basic codecs are installed along with it. In most cases, you may never need to run additional codec files but because of technology and formatting changes we include advanced codecs to assist your transcription experience. The following are the advanced codecs:

**Install OPTIONAL WMA CODEC/Windows Media Audio Codec:** Most Windows based computers have the Windows Media Player (WMP) installed. This codec boosts the internal codecs already installed on the WMP. These codecs are OPTIONAL.

**Install WMP Runtime Codec:** This codec is designed to decode/encode Windows Media Video (WMV), and Windows Media Audio (WMA) files. This codec is required if you don't have Windows Media Player installed.

**Install Sanyo Codec:** This codec is designed for Sanyo audio/video recorders and contains the codec, "Sanyo ADPCM."

**Install K-Lite Codec Pack:** This codec is a collection of audio and video codecs for Microsoft Windows that enables the operating system and its software to play various audio and video formats generally not supported by the operating system itself. K-Lite Codec Pack also includes several related tools, including Media Player Classic Home Cinema, Media Info Lite, and Codec Tweak Tool.

Install True Speech Codec: True Speech ™ is a proprietary audio codec produced by the DSP Group. It is designed for encoding voice data at low bitrates, and to be embedded into DSP chips. True Speech has been integrated into Windows Media Player in older versions of Windows but not in later. Typically these are Wave type formatted files.

**Install Windows Media Player Filter:** This is a plug-in called HIK\_DSFilter and is a COM component developed for the Direct Show Technology. It's commonly used to extract, analyze and decode digital video/audio signals from Hik Devices. The Basic plug-in is initially loaded when installing the **Start-Stop OmniVersal**.

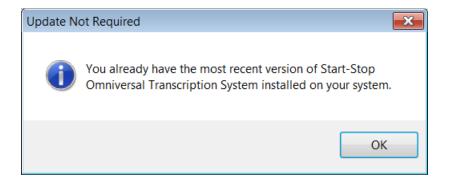
**Install Philips CELP ACM Codec:** This proprietary audio codec is produced by Philips for their audio devices.

# **Check for Updates:**

You can manually update the **Start-Stop OmniVersal** when new updates are ready.



Updates will start by clicking on the 'Manually Check for Updates' selection. If your software is up-to-date, the following window will appear:



#### **About Selection:**

This information is provided and should be included whenever requesting Technical Support or any general questions you may have. This window gives name of software, version, executable date/time, website access, sales and software key information as in the example below:

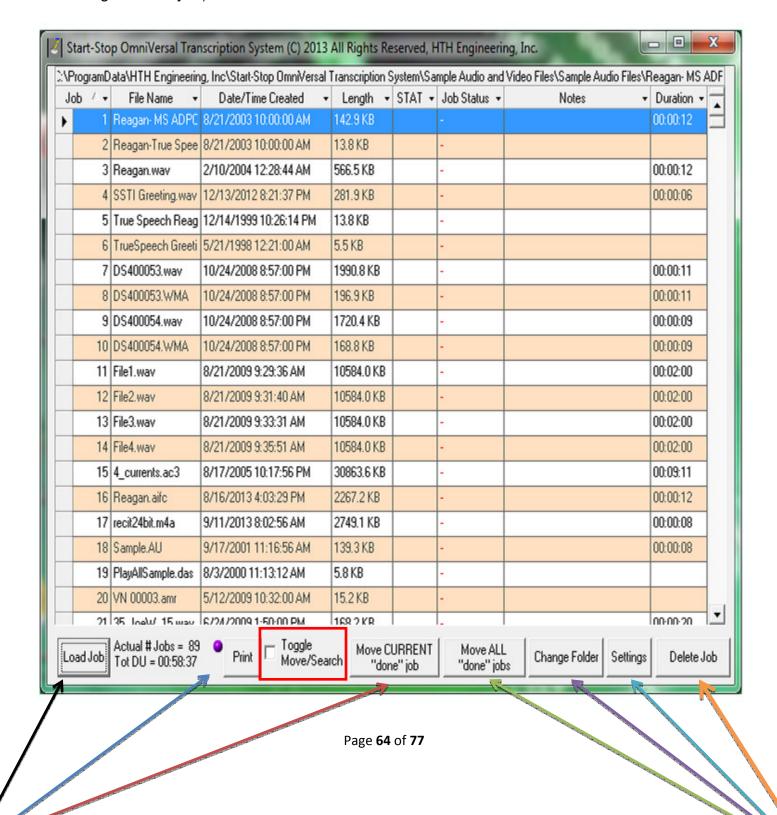


Also, to aid Technical Support in resolving issues, system info can also be obtained through this screen.

#### **Job Manager Function:**

The Job Manager is a multi-function database representation of all your audio and video files and may be used to load files; mark files as DONE and move to a separated DONE folder; and enable you to monitor usage of files using the NETWORK PRO feature.

The Job Manager may be initiated by clicking on the Jobs button on the main screen, or by tapping the "hot-key" that you have assigned to make the Job Manager pop up. (See section "Setting Up Job Manager Hot Keys.")



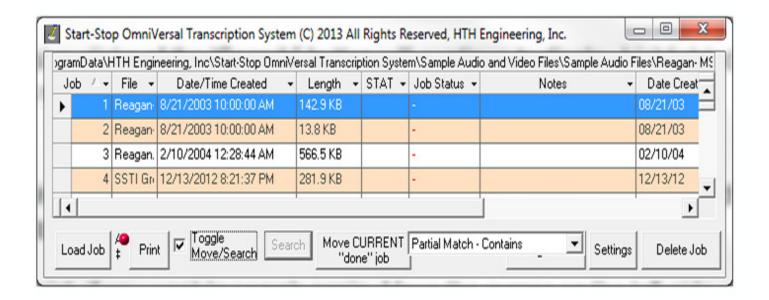
On the bottom of the Job Manager are some quick and "on the fly" settings.

- 1) Load Job clicking this button loads the selected file (normally highlighted in blue) into the application.
- 2) Print allows you to print a paper copy of the Job Manager files.
- 3) Move CURRENT "done" job moves the selected done file to the done folder.
- 4) Move ALL "done" jobs moves all files with a "Done" status to the done
- 5) Change Folder allows you to change the Jobs Path location, "On the Fly"!
- 6) Settings set up the Job Manager on a permanent configuration (See below for options)
- 7) Delete Job completely remove/delete files from the Job Manager path.

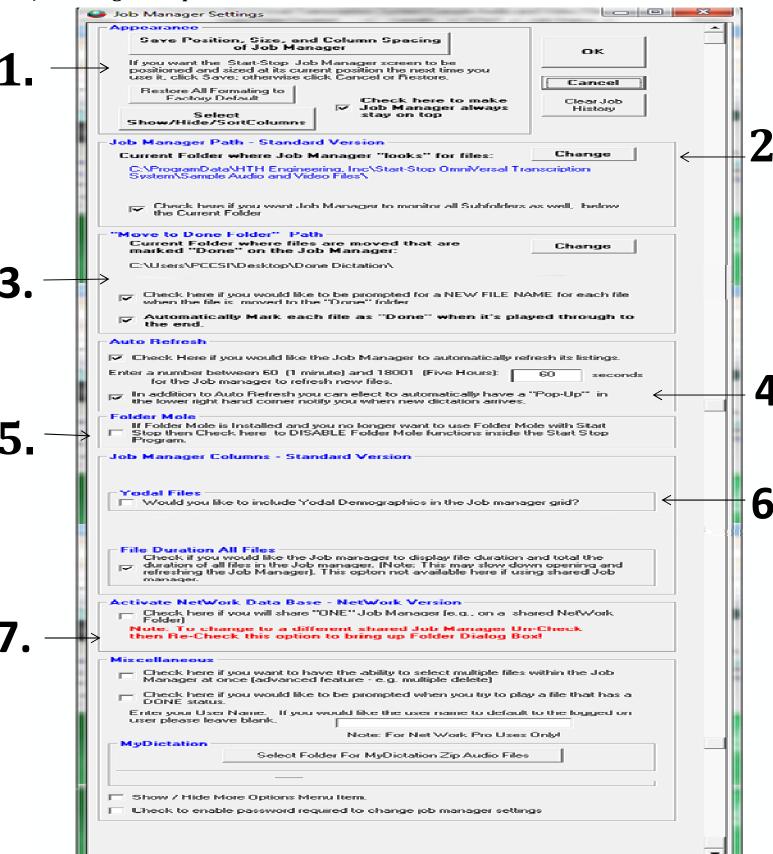
You may adjust column width and screen size/position with your mouse. The Job Manager will remember your settings for the next time. You may swap column positions and the entire column heading by dragging your mouse or click on the small down arrow that appears to reposition it within the column headers.

Next to the Print button is the Toggle Move/Search checkbox (circled in red above). This allows you to search through your files for a particular file. Successive clicks of the "Search" button will continue to display highlighted results until you get to the last item found.

At that point, if you want to search again, move the cursor on the left side up to the beginning of the list, and then repeat the search procedure to perform a new search, or to repeat a search.



### **Job Manager Setup**

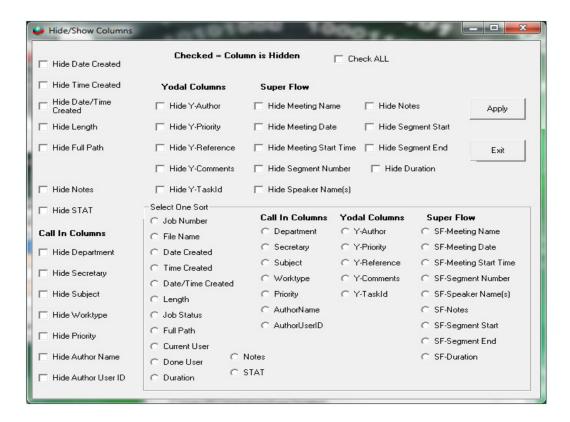


1.

# **Appearance**

#### In the appearance block you can set the following changes:

- a. Save Position, Size, and Column Spacing of Job Manager If you're happy with the appearance of the Job Manager, click on this button to save the changes.
- Restore All Formatting to Factory Default This will reset all changes made to original install defaults.
- c. Select Show/Hide/Sort Columns Bringing up this window (shown below) allows you to change what is shown in the Job Manager.

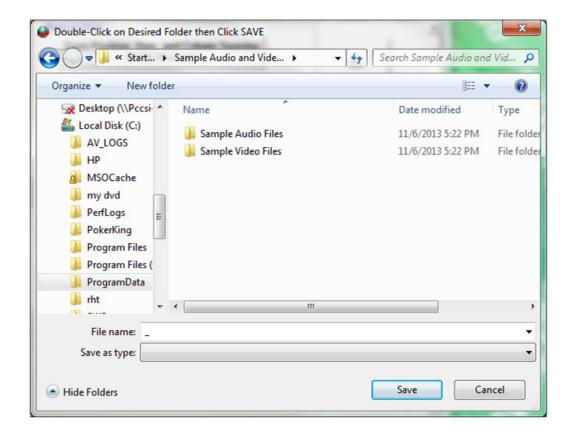


d. Check here to make Job Manager always stay on top – This allows you always to view the Job Manager while working and keeps this window on top of all other windows.

# 2 Job Manager Path - Standard Version

The Job Manager Path allows you to point the Job Manager toward your audio/video folder. Clicking the Change button will allow you to browse to your transcription folder.

Although you can only point to ONE folder at a time, it will monitor Sub-Folders. The Path section allows monitoring of Sub-Folders if you check the box at the bottom.



# **Move to Done Folder Path**

A powerful feature of the Start-Stop OmniVersal Job Manager is its ability to remember which recordings or jobs you've transcribed, and which ones remain to be done.

Selecting Change with in this section will allow you to browse and select a DONE file path.

There are two (2) other options available in this section:

- a. Check here if you would like to be prompted for a "New File Name" for each file when the file is moved to the DONE folder.
- b. Automatically Mark each file as "DONE" when it's played through to the end. If you have enabled this feature from the Hotkeys setup menu, the Job Manager will automatically mark each job as "done" when you have played the file long enough to reach the 1 or 2 seconds remaining point in the transcription.

Checking the corresponding box activates these options.

#### You may also "Manually" Mark the Job as "DONE"

You may select a row (using the up and down arrow keys on your keyboard, or by single-left clicking on a row with your mouse), and then click the DONE job hot-key (default is CTRL + F10) to mark it as "done." If you click on the DONE hot-key again, it will mark and display that job as "-"which means "not done."

# 4.

# **Auto Refresh**

You may set the Job Manager to be refreshed automatically every X number of seconds, or you may leave that option un-checked, in which case you won't see new jobs appear until you close and re-open the Job Manager. If you just have 2 -4 transcriptionists, you may set the Refresh period to 60 or 120 seconds. The more transcriptionists using the Network Pro at once, the less frequently you need to refresh. The Pop-Up control allows you to decide if you want the Job Manager to notify you of new incoming Jobs. It can pop up a message in the lower right corner of your screen automatically whenever new work comes in, if you enable this function.

#### **User Name Control**

If the "Enter your User Name" field is left blank, the login name that your Windows PC uses (the name you see if you click the Start button on your PC) will be used in the Job Manager. But, let's say that in your organization, that PC name is LAB3391, but you'd rather have it display Debbie as the user. Simply type Debbie into the text box, and the Job Manager will display Debbie instead of LAB3391 (the PC's name).

# 5.

# **Folder Mole**

If Folder Mole is installed and you no longer want to use Folder Mole with the Start Stop System then check here to DISABLE Folder Mole Functions inside the application.

# 6.

# **Yodal Files**

This setting is to include Yodal Demographics in the Job Manager grid. If your dictaters are using Blackberry® cell phones in conjunction with Start-Stop Yodal for Blackberry® HIPAA-compliant dictation software, you may enable demographic data for these types of files (Author, Priority, Reference Information, Comments, and Task ID)

# 7 - Activate NetWork Data Base - NetWork Version

This function allows you to share jobs with other transcribers across your Network.

#### **Important Note:**

When setting up <u>Network Pro</u>, all transcribers that will be connected MUST NOT have their Start-Stop OmniVersal open with the exception of the computer that is being set up. For example: If you are installing NetWork Pro on PC1, PC2 and PC3 and you currently are working with PC1...PC2 and PC3 Start-Stop MUST BE closed to set up correctly. The same goes for PC2 and PC3: when working on PC2, PC1 and PC3 Start-Stop software must be closed, etc.

Multiple transcribers can see whether a given file on a shared network drive has been "checked out" for transcribing by another person, and by whom. Only the person who is working on the file can mark it "Done," and then everyone's Job Manager will show it as "Done" and who completed the work.

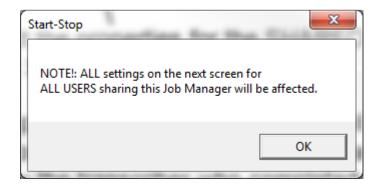
When a transcriptionist moves the Job to the "Done" folder, all shared Job Managers update automatically to reflect the new status.

A pool of transcriptionists can work-share their Job Managers on any folder, or any group of sub-folders.

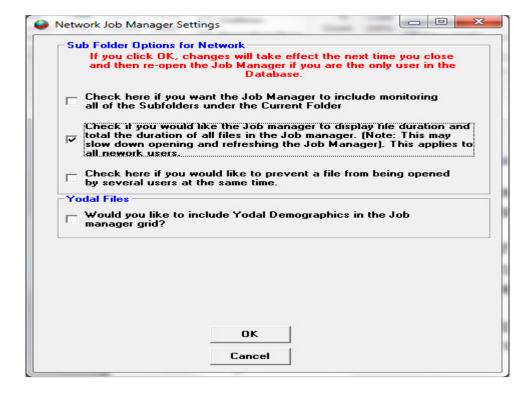
Transcriptionists can point their Job Managers to different folders or drives; an unlimited number of "shared" folders can be created.

This does not require running a "server" application on a "server" PC; merely select the folder(s) you want to share and Start-Stop units communicate via their shared LAN. System creates a shared Microsoft Access .MDB file in the root of each folder that's being shared for transcription.

- 1) Click the checkbox to begin setting up NetWork Pro.
- 2) Browse to the Network folder, click on it. This can be local, or on any shared network drive. (NOTE: If folder of incoming dictation or audio files is located on a network drive, all mapped drive letters must be the same. For example, if drive "S:\Sample Audio Files" is the shared drive, then transcriptionists on your network who want to share this work must all have their PCs mapped as drive "S:\Sample Audio Files").
- 3) Click OK. Another menu will appear.



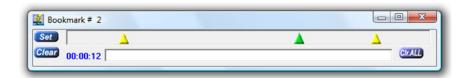
4) On this menu, you can select the properties for the SHARED Job folder, and designate whether you want to share sub-folders or not. During operation with a group of transcriptionists, they will all instantly see each file that has been checked out for transcribing ("Current User") as well as any Jobs that have been marked "Done" by the transcriber who completed those particular jobs. When transcribers click "Move to Done" on their screen, all of the other transcriptionists' Job Managers will show "Moved to Done" for the item(s) actually moved.



- 5) Jobs can be loaded by either double-clicking on the line containing the recording you want, or by highlighting that line with a single click then clicking Load Job button. The actual # of total jobs is dynamically indicated to the right of the Job Button.
- 6) High Priority jobs can be marked with the "Stat" column and they'll appear in bright green, and are sortable by priority. -New Notes Column allows you to enter any special notations or comments about each recording (click on the cell; an arrow will appear, then you may begin typing) -Sortable duration column shows length in hours, minutes and seconds
- 7) Miscellaneous checkboxes Ability to delete multiple jobs at once in the Job Manager is not recommended, but allowed, if you check the box to enable that feature. Transcriptionists may also be automatically notified with a warning that the job they are opening and playing has already been marked "Done."
- 8) Duration Option The duration option allows viewing file lengths of audio dictations made in WAV, MP3, and WMA formats to be displayed in terms of minutes and seconds as an additional column on the Job Manager.

# **Book Marks**

The Start-Stop will let you save up to 16 bookmarks for each transcription or recording. The bookmarks are saved with respect to Elapsed Time. You can type in a separate text label for each of the bookmarks to help you remember what they're for.



#### To Set Bookmark

Position your audio file to the point in time where you want the bookmark to be set, and then click on the *SET* pushbutton.

OR....

Go to Configure... Pedal Configuration from the Start-Stop's main menu screen, and set up a pedal for Bookmarking operation by checking "Check here if you want a pedal to be used for bookmarking instead." Every time you tap that pedal, a bookmark will be inserted.

OR....

*Use a keyboard "Hot Key"* to create bookmarks instantly. You can change the hotkey assignment by clicking on Configure....and Hotkeys from the **Start-Stop OmniVersal** main menu screen.

**To clear a bookmark:** Click on the triangle of the bookmark you want to clear. It will turn green. Now click on the CLEAR pushbutton to clear out the bookmark.

**To go back to a bookmark:** To go instantly to a bookmarked position (the audio clip will go to the bookmarked position), just double-click on the triangle with your mouse.

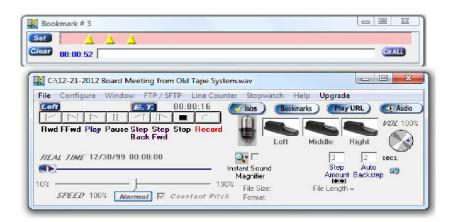
To save your bookmarks: Bookmarks are automatically saved as you create them.

To delete bookmarks for the current audio file or for all audio files: Clearing the bookmarks can be done by clicking on the "Clr ALL" button. It will ask you if you want to delete all bookmarks for the current audio file. Answer Yes or No.

**Automatic display of bookmarks previously saved:** The **Start-Stop Omniversal** program is "smart" and will automatically bring up the bookmark menu, if you had created or saved bookmarks in a previous session.

# Recording Mode Bookmarks

You can perform "live" bookmarking or annotation during a recording session. The procedure for setting and labeling bookmarks is similar to the above description. A red background will indicate that your bookmarks are being created while recording: This is especially useful for courtroom or deposition recording.



The Bookmark function maintains an audio-file/bookmark association list under a folder called "Bookmarks" located in your PC's Windows folder.

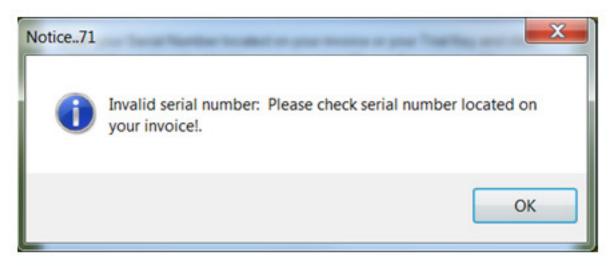
# **APPENDIX A – Time Stamp Control Codes (optional)**

(Capitalization, brackets and spelling are very important!)

| Key:         | Code:                         |
|--------------|-------------------------------|
| BACKSPACE    | {BACKSPACE} or {BS} or {BKSP} |
| BREAK        | {BREAK}                       |
| CAPS LOCK    | {CAPSLOCK}                    |
| DELETE       | {DELETE} or {DEL}             |
| DOWN ARROW   | {DOWN}                        |
| END          | {END}                         |
| ENTER        | {ENTER}                       |
| ESC          | {ESC}                         |
| HELP         | {HELP}                        |
| HOME         | {HOME}                        |
| INSERT       | {INSERT}                      |
| LEFT ARROW   | {LEFT}                        |
| NUM LOCK     | {NUMLOCK}                     |
| PAGE DOWN    | {PGDN}                        |
| PAGE UP      | {PGUP}                        |
| PRINT SCREEN | {PRTSC}                       |
| RIGHT ARROW  | {RIGHT}                       |
| SCROLL LOCK  | {SCROLLLOCK}                  |
| TAB          | {TAB}                         |
| UP ARROW     | {UP}                          |
| F1           | {F1}                          |
| F2           | {F2}                          |
| F3           | {F3}                          |
| F4           | {F4}                          |
| F5           | {F5}                          |
| F6           | {F6}                          |
| F7           | {F7}                          |
| F8           | {F8}                          |
| F9           | {F9}                          |

#### **APPENDIX B – Common Error Screens**

(Note: These errors are advanced messages and may require you to contact <u>Technical Support</u>.)



Solution 1: Retype in the serial code number. Because of the size and multiple letters and number combinations, a mistyped code could cause this issue.

Solution 2: If this is your first time installing, make sure your Anti-Virus software and any malware software is turned off. The authorization connects via the internet and it may be blocked due to security restrictions on your computer.

Solution 3: Please contact <u>Technical Support</u> as there may be an activation issue.



Solution 1: The above error may occur if the file format is unrecognized or the proper codecs have not yet been loaded. This commonly refers to ZIP type files which are compressed files, and are normal type download files from internet sources. You will need to extract the file before playing or set up using MyDictation function.

**Solution 2: Contact Technical Support.** 

# **APPENDIX C – Troubleshooting**

| Issue:                    | Resolution:                                                                                                                                                                                                                                                                                                                                                                                   |
|---------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Pedal Doesn't Work        | <ul> <li>Close application, unplug pedal, plug in pedal, restart computer, restart application</li> <li>Download <u>USB Tester</u> – pedal needs to be replaced if any of the pedals do not turn red when pressed.</li> </ul>                                                                                                                                                                 |
| Application doesn't start | Restart computer     Reinstall software                                                                                                                                                                                                                                                                                                                                                       |
| File Loads but won't play | <ul> <li>Restart computer</li> <li>Is the file an approved format? File Formats</li> <li>If the file is on a CD/DVD, try copying to your computer and load from this location.</li> </ul>                                                                                                                                                                                                     |
| No Sound from Head Phones | <ul> <li>Close application, unplug headphones, insert headphones, restart computer</li> <li>Try a different USB port or audio plug, restart application</li> <li>Test sound with other software/ try headphones on different computer if available.</li> <li>Unplug Head Phones; do you have sound from speakers? Then Unplug speakers (if possible) and just plug in Head Phones.</li> </ul> |

TECH SUPPORT: Please visit <u>Technical Support</u> and click on Email Tech Support. You will be given a short form to complete which will assist us in helping you as quickly as possible.

# **Toll-Free Tech Support**

Call us toll-free (USA 48 States) 1 (866) 254-0714 x1 Monday - Friday 9:00 AM - 6:00 PM, Saturday 11:00 AM-1:00 PM Eastern Time (Florida) - within the USA.

If you're outside the USA, call (727) 939-8853. We want you to be completely happy with your purchase. We will be glad to answer any questions you have about setup, installation or use.

#### **FAX Tech Support**

FAX us at (810) 821-6940. Please include the following information: Your Name, Company Name, Address, Telephone Number, Date Purchased, Type of Product(s) purchased from HTH Engineering, Detailed information on the type of computer you are using, detailed description of your problem or question.

#### **High Speed Internet Users**

For those customers who are using high speed internet connections, we can assist through web conferencing with GoToMeeting™ or GotoAssist™. These products allow the support technicians to view your computer remotely and assist you just like they were sitting right in front of your computer.

#### LIMITED WARRANTY

This unit is guaranteed against defects in material or manufacture for a period of 1 year from the date of original purchase. Please call (727) 939-8853 or (866) 254-0714 (Toll-Free USA & Canada) to initiate repair procedures and be given the address for returns (RMA# required). Headsets have a 90-day warranty.

The unit will be repaired or replaced, at seller's discretion. Shipping costs cannot be refunded. No other warranties are expressed or implied. Seller accepts no liability for fitness for use in intended application. Liability is limited strictly to the purchase price of the unit.

HTH Engineering, Inc.,
Tarpon Springs, Florida

Phone: (727) 939-8853 FAX (810) 821-6940

Website: http://www.startstop.com



Notes -Windows is a registered trademark of Microsoft Corporation -Direct-X is a registered trademark of Microsoft Corporation -True speech is a registered trademark of the DSP Group -Dialogic<sup>TM</sup>, Play All<sup>TM</sup>, Digital Voice <sup>TM</sup>, Dictaphone <sup>TM</sup>, DVIPS<sup>TM</sup>, Crescendo<sup>TM</sup> and Sun<sup>TM</sup> Microsystems, ProCat<sup>TM</sup>, Creative SoundBlaster<sup>TM</sup>, iPhone®, Blackberry® are all registered trademark of their respective companies. -Specifications subject to change without notice. Not responsible for typographical errors.

Copyright © 1998-2013 by HTH Engineering, Inc. All Rights Reserved Rev 2.0.6®