# Dragon<sup>®</sup> Medical Small Practice

Instant, Speech-Enabled Transcription-Free Patient Records

# Dragon<sup>®</sup> Medical Small Practice 10: Document Care—Instantly, Efficiently and Profitably

## **CHALLENGE:**

How can clinicians end the practice of typing or handwriting patient notes, or reduce transcription costs?

## **SOLUTION:**

By using Dragon Medical Small Practice, physicians can instantly create clinical patient records directly in Microsoft<sup>®</sup> Word using their voice and *completely eliminate* transcription costs.

Dragon Medical Small Practice helps clinicians in smaller practices provide more efficient, profitable and higher quality care.

Dragon Medical Small Practice lets clinicians quickly and accurately create patient charts, progress notes, and referral letters by speaking—*three times faster than most people can type or click with a mouse!* 

Dragon Medical Small Practice is designed and priced especially for practices with five clinicians or less. It is up to 99% accurate "out-of-the-box", and includes medical vocabularies covering 75 medical specialties and subspecialties.

## **Key Benefits**

- Eliminate transcription costs
- Dictate faster and more accurately than ever before
- Dictate anywhere in Microsoft® Word
- □ Spend more time with patients
- Dictate in clinician's own words
- Support higher level of reimbursement
- Improve clinician satisfaction

### **Key Features**

- More Accurate Than Ever. 20% more accurate than Dragon NaturallySpeaking Medical 9– and over 38% more accurate than Dragon Professional 10 when used in clinical settings.
- EMR Support. Navigate and dictate inside EMR software; History of Present Illness, Review of Systems, Assessment and Plan.
- Medical Vocabularies. Covers 75 medical specialties and subspecialties. Dictate with confidence using your specialty's vocabulary.
- Regional Accent Support. Accented speakers get higher "out-of-the-box" recognition with advanced adaptation techniques and accent-specific acoustic models.
- Supports HIPAA regulations. Protect patient confidentiality by securely and safely storing speech files.
- Medical Formatting Rules. Expands abbreviations and follows capitalization rules. The spoken phrase "HPI" can appear as either "History of Present Illness", "history of present illness", or "HPI."
- PowerMic<sup>TM</sup> Ready. Program buttons to run any function or user voice command. Dictate and navigate faster, saving time by saving clicks.



Using Dragon Medical Small Practice, clinicians dictate in their own words, generating "once and done" documentation, which they can dictate, edit, and review in succession. Clinicians further accelerate dictation by using macros to re-use frequently dictated text. This approach dramatically reduces the time clinicians spend documenting care.

Dragon Medical Small Practice supports HIPAA patient confidentiality requirements, making it the clear choice for practices and clinicians.

With Dragon Medical Small Practice, physicians in small practices will never again have to hand-write, type, or use transcription services to document patient care.

# Dragon Medical Small Practice Offers Small Practices More Efficient Clinical Documentation for Higher Quality Care

Dragon Medical Small Practice lets clinicians dictate faster and more accurately than ever before. Dragon Medical Small Practice is up to 20% more accurate "out-of-the-box" than Dragon Medical Small Practice 9, which means clinicians spend less time documenting care, reviewing and signing clinical documents and little or no time correcting dictation. With virtually instantaneous response time, clinicians save valuable minutes in their day—adding up to bottom line savings and better quality of care. There are a host of key benefits clinicians receive using Dragon Medical Small Practice over Version 9 or nonmedical Version 10 products, including the ability to:

- Spend more time with patients. Increased accuracy means fewer errors to correct, which lets clinicians spend more time with patients, improving both quality of care and patient satisfaction.
- Dictate in their own words. Dragon Medical Small Practice's free-text dictation capability supports more detailed History of Present Illness, more flexible Review of Systems, and more descriptive Assessment and Plan—the "medical decision-making" aspects of the note—which give referring clinicians and ancillary providers a clearer and more detailed patient assessment and prognosis.
- Secure patient information. Dragon Medical Small Practice supports HIPAA and government compliance guidelines to protect patient confidentiality.
- Improve clinician satisfaction. Clinicians who use Dragon Medical Small Practice report that it significantly improves their enjoyment of practicing medicine. By allowing them to use their time more effectively, and getting home in time for dinner, clinician quality of life improves.

"All our physicians use Dragon Medical and are completely mobile with their dictation, using wireless microphones and tablet PCs. They're achieving speech recognition accuracy rates of over 98% and notes are turned around instantly—before patients even leave the office. Patient satisfaction has been tremendous!"

Steve J. McCullough, DO
 Nephrologist
 Jackson Purchase Medical Associates
 Paducah, Kentucky

## Dragon Medical Small Practice Yields Cost-Savings and Profitability

Practices enjoy cost reductions when they move from typing, handwriting or transcription—or when they upgrade to Dragon Medical Small Practice from the previous medical or non-medical versions—especially in the following areas:

- Reduce the cost of documentation. Dragon Medical Small Practice's "once and done" (dictate and sign workflow) frees up resources to focus more on patients and invest in methods to help practice efficiency.
   Practices which previously used transcription services and have switched to Dragon Medical Small Practice are now lowering transcription costs by tens of thousands of dollars annually.
- Support a higher level of reimbursement than handwritten or typed notes. Dragon Medical Small Practice gives clinicians the confidence to dictate more complete, detailed narratives and medical decisionmaking to justify higher coding.
- Reduce denials. More complete, accurate documentation improves coding effectiveness and provides richer detail per patient, giving greater confidence to code at higher levels than via other dictation methods.

Increase practice volume. Faster, more accurate response reduces time spent on documentation, allowing clinicians to see more patients and increase practice revenues and profitability.

# Dragon Medical Small Practice is the Right Choice for Practicing Clinicians

Dragon Medical is by far the #1 speech recognition solution in healthcare today. Dragon Medical technology is used by over 80,000 clinicians in the U.S. to document clinical records and dictate correspondence, making it the most widely used speech recognition solution for providers.

- Based on laboratory testing, Dragon Medical Small Practice is over 38% more accurate than Dragon Professional or Dragon Preferred when used in clinical settings.
- Even rarely used medical terms appear in Dragon Medical Small Practice the first time clinicians say them. No need to add or train words with Dragon Medical Small Practice.

Whether the physician's country of origin is India, China, Pakistan, England, the U.S., or Australia, Dragon Medical Small Practice recognizes his or her speech patterns—it's heard them before.

Dragon Medical Small Practice is the right solution for your clinical setting, as compared to non-medical Dragon offerings.

Features	Dragon Medical Small Practice 10	Other Speech Recognition Software
Comprehensive Medical Vocabulary Library	~	No
EMR Support	<ul> <li>✓</li> </ul>	No
HIPAA Supportive	<ul> <li>✓</li> </ul>	No
Medical Formatting Rules	<ul> <li>✓</li> </ul>	No
PowerMic Ready	<ul> <li>✓</li> </ul>	No

#### **Dictaphone Healthcare Solutions**

- □ RadPort<sup>™</sup> for Radiology—A secure, web-based decision support application for appropriate diagnostic image order entry that satisfies pre-certification requirements.
- □ RadWhere<sup>™</sup> for Radiology—A data-driven, front-end structured speech recognition reporting application designed for multi-site workflow orchestration.
- □ RadCube<sup>™</sup> for Radiology—A comprehensive, yet flexible, data warehouse for multidimensional business analysis and visualization.
- □ **Dragon® Medical**—A front-end real-time speech recognition program that works with virtually any Windows®-based EMR system for efficient report completion, and easy navigation and adoption of the EMR.
- □ Enterprise Workstation<sup>®</sup>—A front-end browser-based solution that offers physicians flexible input and editing options, to reduce report turnaround time and the costs associated with transcription.
- Enterprise Express® Products—Dictation, transcription and back-end speech recognition solutions that offer some of the most sophisticated technology and advanced editing capabilities. EXSpeech® is a key option, which recognizes physicians' dictation and routes it to a transcriptionist for final editing.
- eScription—An intelligent speech recognition platform that turns clinician dictation into formatted draft documents that medical transcriptionists—whether in-house or outsourced—can quickly review and edit, often doubling productivity.
- PowerScribe® for Radiology—A web-based, speech recognition solution that can help radiology departments significantly reduce report turnaround time and lower transcription costs by as much as 75%-100% a year.
- PowerScribe® for Pathology—A web-enabled workstation designed with special pathology-specific features for efficient hands-free reporting—from gross description through electronic signature.
- □ Veriphy<sup>™</sup>—A critical test results management solution that enhances patient care, increases physician productivity, improves risk management and automates compliance.



© 2008 Nuance Communications, Inc. All rights reserved. Nuance, the Nuance logo, Dictaphone, the Dictaphone logo, Commissure, RadWhere, RadCube, RadPort, Vocada, Veriphy, PowerScribe, PowerMic, iChart, EXSpeech, Enterprise Workstation, Enterprise Express, eScription, Dragon, and NaturallySpeaking are trademarks and/or registered trademarks of Nuance Communications, Inc., and/or its subsidiaries in the United States and/or other countries. All other trademarks are properties of their respective owners.

#### About Dictaphone Healthcare Solutions

Dictaphone Healthcare Solutions is a division of Nuance Communications, a leading provider of speech and imaging solutions. Dictaphone Healthcare Solutions provides the most comprehensive family of speechdriven clinical documentation and communication solutions. Nuance's Dictaphone Healthcare Solutions orchestrate and optimize clinical workflow, reduce transcription expense, raise standards of care via more thorough documentation, deliver results rapidly to meet patient safety guidelines, and heighten clinician satisfaction by making EMR systems easy to use. Our solutions accelerate the adoption of clinical information systems, so provider organizations can maximize the return from their IT investments.

### Let Us Be Your Partner

Let us help you achieve your vision of computer-based clinical documentation and communication created at the point of care.

To learn more about how Dictaphone can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please contact us at **866-748-9537 or visit www.nuance.com/dictaphone.** 

GSA Schedule #GS-35F-0295-M

NUANCE COMMUNICATIONS, INC.

ONE WAYSIDE ROAD BURLINGTON, MA 01803 866 748 9537 NUANCE.COM/DICTAPHONE

