

**PHILIPS**

*SpeechLive*

Cloud dictation solution



**SPEECHLIVE**

**Speak. Send. Done.**

You speak,  
**we do the typing for you**



# SpeechLive

## Your personal assistant in the cloud.....4

Be productive no matter where you are. Simply access your recordings and documents conveniently via web browser and manage the dictation workflow.

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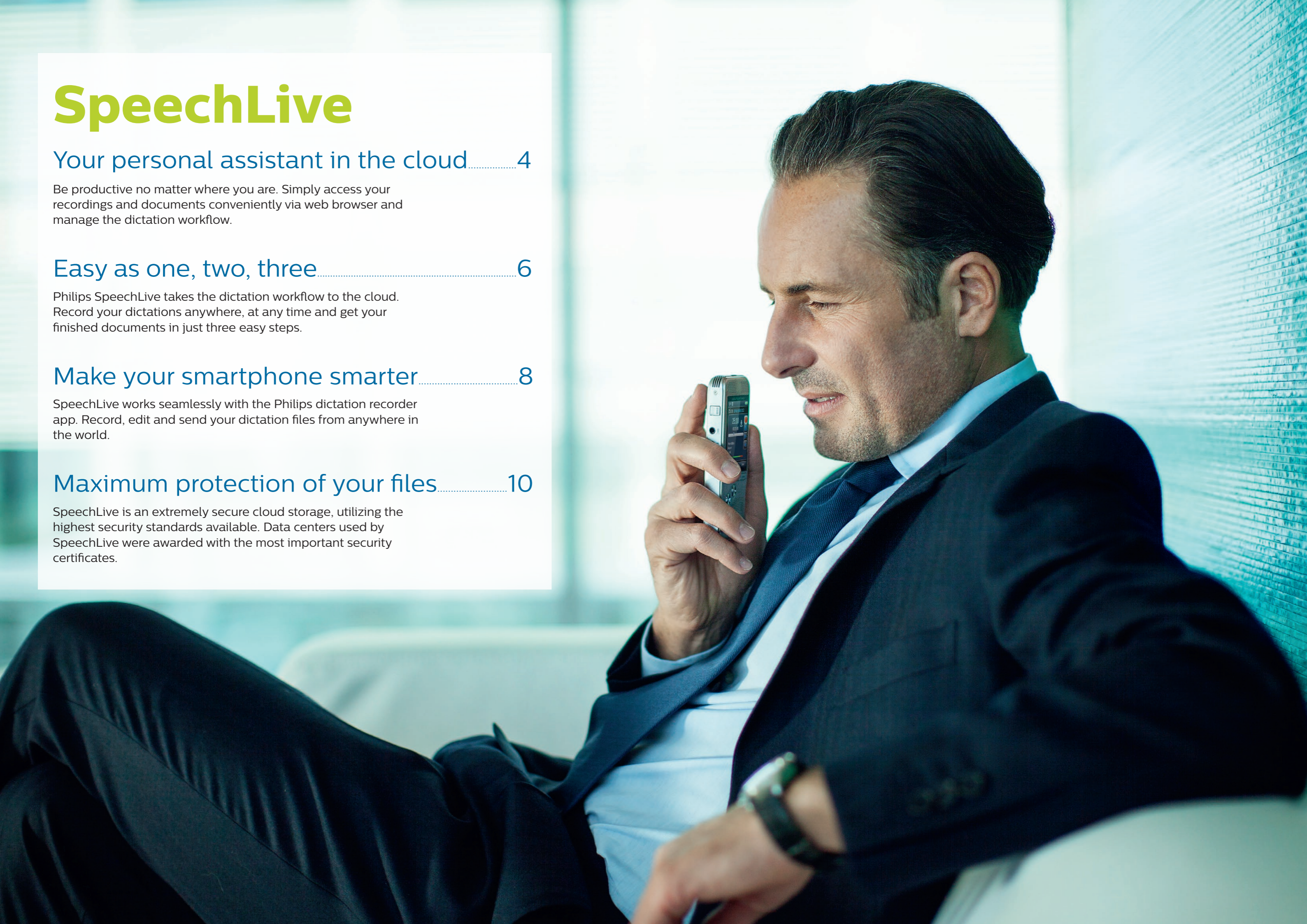
Philips SpeechLive takes the dictation workflow to the cloud. Record your dictations anywhere, at any time and get your finished documents in just three easy steps.

## Make your smartphone smarter.....8

SpeechLive works seamlessly with the Philips dictation recorder app. Record, edit and send your dictation files from anywhere in the world.

## Maximum protection of your files.....10

SpeechLive is an extremely secure cloud storage, utilizing the highest security standards available. Data centers used by SpeechLive were awarded with the most important security certificates.





# Your personal assistant in the cloud

Philips SpeechLive is a subscription based online service that allows you to conveniently access your dictations in a web browser without any software installs. Upload, play and download dictation files. Route them automatically to your assistant, to the Philips transcription service or speech recognition and receive your finished documents back in the cloud. SpeechLive covers it all in one place and is your virtual personal assistant.

[www.speechlive.com](http://www.speechlive.com)



## Easy web access

Access all your dictations within SpeechLive and be productive wherever you are. Simply log-in to SpeechLive via your browser and have all your recordings and finished documents at your fingertips.



## Full dictation workflow

Upload and download dictations, set file priorities, send recordings to your assistant or SpeechLive transcription service and receive written documents. Manage it all from any PC or on your smartphone or tablet on the go.



## Online player

Log-in to SpeechLive and see all your recordings and their status at a glance. Upload, play and download your dictations directly from your web browser. Your assistant can even control the online player via foot pedal and conveniently play, stop, rewind or forward the file for easy transcription.



## Intuitive operation

The innovative user interface of the SpeechLive cloud solution works with state-of-the-art icons and images to intuitively guide the user through the website.



# Philips transcription service easy as one, two, three

Philips SpeechLive offers a cutting-edge transcription service that does the typing for you. All you have to do is speak, we do the rest.

Countless hours are used every month for typing all kinds of reports, leaving you less time to spend on more important things. Since the average person can speak seven times faster than they can type, Philips has created an innovative solution to speak your reports and turn them into documents in no time.



## 01 Speak

Record your documents with the Philips smartphone App, Pocket Memo or SpeechMike.



## 02 Send

Upload or automatically synchronize your recordings to SpeechLive.



## 03 Done

Start transcribing or let the SpeechLive transcription service type for you.



### Turnaround and delivery

We offer a fast, accurate and high quality transcription service. Transcripts are delivered within 24 hours. Important and urgently needed dictations can be prioritized and delivered within 5 hours. Documents are automatically sent back to your SpeechLive account. Or can even be sent directly to your preferred email account.

### Availability and reliability

Our transcription service offers great reliability. Our professional transcribers are always at your disposal. There are no downtimes or office hours to consider. The service is available 24/7.

### Saves money and time

Dictating one page of text only takes about 2 minutes. Typing this same page will take on average 14 minutes. In industries where extensive documentation is required, such as medical and legal environments, SpeechLive can save up to 86% of time normally spent on typing. Allowing professionals to focus on their core tasks.



### Accuracy and quality

Highly trained professional transcribers produce extremely accurate transcripts which guarantee the highest quality. Documents are so accurate that on average 999 in 1000 documents are delivered flawlessly, representing one of the highest precision rates in the industry. Accuracy and quality can be guaranteed due to a four-eye-principle quality check. Your recordings will be thoroughly transcribed and then double-checked by a different team member, to deliver exactly what you expect: perfect results.



### Industry-specific transcribers

The transcription service gives you access to professional transcribers with specialized vocabulary for all industries. No matter which industry jargon, your dictation will be analyzed and then assigned to an appropriately skilled transcriber.



### Speak the way you speak

Speak as you are used to and get perfect results. No need to adjust your speaking habits or learn complicated commands as required for speech recognition. Our professional transcribers will provide you with accurately typed documents.



### Multi-speaker transcription

SpeechLive offers the transcription of multi-speaker recordings involving two or more persons. Recordings with multiple speakers might include: interviews, phone conversations, witness statements, press events, meetings, or any other recording situation.



# Make your smartphone smarter

The Philips dictation recorder app is part of each SpeechLive subscription. The app is designed to work seamlessly with the SpeechLive dictation workflow. Record, edit and send dictations directly from your smartphone. You can even send dictations directly to the transcription service and have your documents typed in no time.

## Record screen:



## Dictation list screen:



### Recording control

Rely on advanced editing functions such as insert, overwrite, and append for professional recording control.



### Quick file overview

Color-coded file status icons keep you updated on the progress of your recordings



### Smart filters

Find recordings within seconds by applying filter options according to their status progress.



### Full encryption

All recorded files are encrypted when sending them to the cloud, ensuring maximum security.



### Priority setting

Prioritize urgent recordings by tapping the exclamation mark and make them stand out to ensure they get processed first.



### Transcriptionservice

Send dictations directly from your smartphone to the Philips transcription service.



# Maximum protection of your files

SpeechLive provides end-to-end encryption and protects your sensitive data from unauthorized access. Files are encrypted upon recording and sent safely to the cloud. Within your SpeechLive account they are only stored in an encrypted format. Furthermore, SpeechLive can restore dictations that have been deleted by accident ensuring a 100% secure backup.



## Protect your files

SpeechLive offers highly secure online storage, keeping your files safe from unauthorized access. The solution works with maximum connection security using the HTTPS protocol. All data storage is encrypted and server mirroring keeps it accessible at any time.



## Backup and restore

The automatic backup function protects data against accidental loss. Your dictation files are always safe, even if your computer crashes, you suddenly lose Internet connection or unintentionally delete dictation files or documents.



## Real time encryption

Philips uses state-of-the-art encryption standards to protect your data during recording, upload and download to the cloud. Files can be encrypted if recorded in the DSS Pro format for maximum security.

## Simplicity & highest security

Sending dictation files via SpeechLive is as easy as sending them by e-mail, but as safe as it can possibly get. Compared to other, insecure methods for sending sensitive dictation files, SpeechLive was particularly designed for this purpose.



## E-Mail No encryption

E-mail messages can be attacked by hackers, due to unencrypted data being sent via an unencrypted connection.



## Regular cloud Single encryption

Other cloud storages not dedicated to dictation typically only use simple encryption during file upload, but do not encrypt files when stored.



## SpeechLive Double encryption

SpeechLive offers double encryption by using the highly secure and industry standard HTTPS protocol. On top of that highest safety standards are guaranteed by always up-to-date security certificates.

## Protecting your privacy

SpeechScribe always works with the highest and latest HTTPS security connection protocol. Additionally, the most advanced encryption standard available is used to protect your data during upload and download. To protect your privacy, no client information or documentation is shared with anyone. Our transcriptionists are held to strict non-disclosure agreements. Our service does not forward transcription jobs to home-workers and also does not use any speech recognition. Per our privacy policy we will not sell or provide your personal data to other third parties allowing them to use your personal data for their own purposes.

For more information, read the privacy policy on our website [www.philips.com/dictation](http://www.philips.com/dictation).

## Security certificates

Philips only cooperates with renowned data centers for its SpeechLive solution. They received the most important security certificate awards, complying with international, country, and industry-specific regulatory requirements. SpeechLive runs on Microsoft Azure data centers which are designed to run 24/7 and employ various measures to protect operations from power failure, physical intrusion, and network outages. They comply with industry standards for physical security and reliability and are managed, monitored, and administered by Microsoft. Further details on Microsoft Azure data centers can be found in the Microsoft trust center.



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